### John Beattie

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Experienced assistant manager with a year of expertise in hospitality, seeking to leverage skills and contribute to a dynamic team. Also basic understanding of coding and cyber security.

#### - Professional Experience

# Code nation course Student software developer (L2)

11/23 - 12/23

Learning new code languages and cyber security

- Learning HTML
- Learning CSS
- Learning Python
- Building a website following specification
- Building a python text based RPG within a small team
- Tech lead and project lead for python project
- Learning fundamentals of cyber security

## Libby's Bread & Wine Assistant manager

06/23 - 10/23

Managing a medium scale FOH team and daily operations of Libby's in the centre of Marple Bridge.

- · Oversaw cash handling, staff training, table service, and team management
- Provided exceptional customer service
- · Managed administration tasks, including stock control, ordering, and deliveries
- Prioritized staff well-being
- Served as Expo in busy, fast-paced environment

#### Rhode Island Coffee (Stockport) Store manager

06/22 - 05/23

Overseeing my own flagship store in the heart of Stockport.

- Conducted staff training on Coshh, fire safety, and food safety
- Implemented stock control system for accurate inventory management
- Developed staff training programs to enhance performance
- Created efficient rotating schedules for optimal staff coverage
- Managed key holder responsibilities
- · Handled cash transactions
- Provided out-of-hours response assistance
- Maintained due diligence and health and safety files

Operating in a small scale kitchen providing food and quality service in West Didsbury.

- Prepare and serve food according to customer orders
- · Perform daily food preparation tasks
- · Ensure stock control and inventory management
- · Conduct daily due diligence checks
- · Maintain cleanliness and organization of the kitchen.

Cafelito 05/21 - 12/21 Team leader The AA 04/21 - 06/21 **Customer service advisor ASDA** 08/18 - 01/21 Store colleague —— Education —— Marple Hall School 09/10 - 07/15 GCSE - C · Proficient in Maths, English, IT, and Science Code nation 11/23 - 12/23 Awaiting certification - Level 2

— Key Skills —

- Leadership
- · Strong work ethic
- Problem solving
- · Hands-on learning
- POS proficiency
- · Customer communication
- Python code language Ivl 2
- HTML code language lvl 2
- · CSS code language lvl 2
- · Cyber security Ivl 1

– Interests —

- Gaming
- Running
- Movies
- · Cooking/baking
- Coding

References ———

Mohsen Osuli - Operations manager, Rhode Island Coffee mohsen\_osuli@rhodeislandcoffee.co.uk

David Calbelka - General manager , Libby's Bread and wine david@redandbluerestaurants.com