

# BENJAMIN AUCOIN

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## EDUCATION

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**Web Development and Internet Applications Degree, Algonquin College | Ottawa, Ontario** 2023 -Present

- Expected completion: End of Fall 2024
- GPA 3.81 out of 4.00
- Dean's List, Winter 2023, Spring 2023
- [Learning Outcomes](#)

## SKILLS & COMPETENCIES

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- JavaScript, HTML/CSS, Responsive Design
- Python
- Linux
- SQL, Database Management and Normalization
- Object Oriented Programming, C#/Java
- ASP.NET Framework
- Adobe Photoshop, Illustrator and XD
- PowerShell
  
- Attention to Detail
- Client Relations
- Effective Time Management
- Dependability Under Pressure
- Advanced Proficiency in English and French

## WORK EXPERIENCE

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**Customer Service Specialist, Best Buy | Ottawa, Ontario**

Oct 2021 - Jan 2023

- Earned recognition for extended warranty attachment rate, and for exemplary performance at greeter desk, contacting every customer enthusiastically.
- Picked and packaged customer orders ensuring accurate product and quantity.
- Checked out customers at POS terminals in an efficient manner, increasing customer satisfaction.
- Greeted customers and provided directions to associates on sales floor to ensure customers were assisted.
- Worked overnight shifts, with limited oversight.

**Deputy Returning Officer, Elections Canada | Ottawa, Ontario**

Sep 2021

- Ran mobile polling stations at seniors' residences.
- Provided ballots to electors and checked elector identification to prevent fraud and maintain short lines.
- Instructed electors how to fill out ballots correctly, to prevent errors.
- Maintained a count of ballots cast/spoiled/remaining throughout to prevent errors.
- Set up and closed polling stations at each location.
- Counted ballots from each polling station on election day.

**Team Member, McDonald's | Ottawa, Ontario**

Aug 2018 - Apr 2020

- Prepared food to fulfill customer orders quickly and accurately.
- Maintained dining area to ensure a safe and clean dining environment.
- Replenished condiment dispensers, beverage supplies, and kitchen ingredients to prevent gaps in service.

**Produce Clerk, Loblaws | Ottawa, Ontario**

Aug 2018

- Restocked produce section to maintain availability to customers.
- Ensured displays were aesthetically pleasing and safely arranged.
- Inspected products to ensure quality.

## **VOLUNTEER EXPERIENCE**

**Gardening assistant - Invasive species removal, Fletcher Wildlife Garden | Ottawa, Ontario** May 2018

**Canada Day Activity Supervisor, Riverside South Community Association | Ottawa, Ontario** Jun 2017

**Gardening assistant, Waupoos Family Farm | Ottawa, Ontario** Sep 2015

**Camp Counselor, Luv to Groove | Ottawa, Ontario** Jun 2015

## **ACHIEVEMENTS**

**St Francis Xavier High School Academic Honour Roll | Ottawa, Ontario** 2014 - 2019

**Semifinalist, ECCO Programing Competition | Ottawa, Ontario** Apr 2019

- Solved a series of programming challenges with a team to become a Prize-Winning Semifinalist.