

BENJAMIN AUCOIN

613-601-5640 | auco0023@algonquinlive.com | www.linkedin.com/in/benjamin-aucoin-7718a9218 | <https://github.com/JohnBenjaminAucoin>

EDUCATION

Web Development and Internet Applications Degree, Algonquin College | Ottawa, Ontario 2023 -Present

- Expected completion Fall 2024
- GPA 3.88 out of 4.00
- Dean's List, Winter 2023

SKILLS & COMPETENCIES

- JavaScript, HTML/CSS, Responsive Design
- Python
- Linux
- SQL, Database Management and Normalization
- Object Oriented Programming, C#/Java
- Adobe Photoshop, Illustrator and XD
- Attention to Detail
- Client Relations
- Effective Time Management
- Dependability Under Pressure (Approaching deadlines, Environmental stresses)
- Bilingual English/French

WORK EXPERIENCE

Customer Service Specialist, Best Buy | Ottawa, Ontario

Oct 2021 - Jan 2023

- Earned recognition for extended warranty attachment rate, and for exemplary performance at greeter desk, contacting every customer enthusiastically.
- Picked and packaged customer orders ensuring accurate product and quantity.
- Checked out customers at POS terminals in an efficient manner, increasing customer satisfaction.
- Greeted customers and provided directions to associates on sales floor to ensure customers were assisted.

Deputy Returning Officer, Elections Canada | Ottawa, Ontario

Sep 2021

- Set up mobile polling stations at Senior's residences.
- Provided ballots to electors and checked elector identification to prevent fraud and maintain short lines.
- Instructed electors how to fill out ballots correctly, to prevent errors.
- Maintained a count of ballots cast/spoiled/remaining throughout to prevent errors.
- Set up and closed polling stations at each location.
- Counted ballots from each polling station on election day.

Team Member, McDonald's | Ottawa, Ontario

Aug 2018 - Apr 2020

- Prepared food to fulfill customer orders quickly and accurately.
- Maintained dining area to ensure a safe and clean dining environment.
- Replenished condiment dispensers, beverage supplies, and kitchen ingredients to prevent gaps in service.

Produce Clerk, Loblaws | Ottawa, Ontario

Aug 2018

- Restocked produce section to maintain availability to customers.
- Ensured displays were aesthetically pleasing and safely arranged.
- Inspected products to ensure quality.

VOLUNTEER EXPERIENCE

Gardening assistant - Invasive species removal, Fletcher Wildlife Garden | Ottawa, Ontario May 2018 - Jul 2018

Canada Day Activity Supervisor, Riverside South Community Association | Ottawa, Ontario Jun 2017

Gardening assistant, Waupoos Family Farm | Ottawa, Ontario Sep 2015

Camp Counsellor, Luv to Groove | Ottawa, Ontario Jun 2015

Busboy, Manotick Village Shiver Fest | Ottawa, Ontario Dec 2014

Busboy, Dickinson Days Kiwanis breakfast | Ottawa, Ontario Jun 2014

ACHIEVEMENTS

St Francis Xavier High School | Academic Honor Roll

- 2019, 2018, 2017, 2016, 2015, 2014

Semifinalist, ECCO Programing Competition | Ottawa, Ontario

Apr 2019

- Solved a series of programming challenges with a team to become a Prize-Winning Semifinalist.

REFERENCES

Hussain Mohammed Store Leader | Ottawa West Best Buy

hmohammed@bestbuy.ca

613-859-8571

Gianluca Macchiagodena Sales Associate | Ottawa West Best Buy

Gianlucamacchia13@gmail.com

343-370-9781