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# JOHN B. ALLEN

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## OBJECTIVE

To obtain a position in  
Information Technology

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## SKILLS

Computer Technician

Networking

Kali Linux

Virtualization

MS10 & iOS

HTML5/CSS3

SQL

MS Office

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## CERTIFICATIONS

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May 19, 2020



Expires 2028



June 2019

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## EDUCATION

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### BACHELOR'S IN COMPUTER SCIENCE

*Wilmington University – August 2020, 3 courses remaining*

A senior with a GPA of 3.73. Formal training in computer troubleshooting and repair, relational databases, big data presentation, web development, and several object-oriented programming languages.

### ASSOCIATES IN CRIMINAL JUSTICE

*Florida Institute of Technology – May 2014*

Degree completed with a GPA of 3.45. Formal training in core education such as English, writing, mathematics, and science. Additional formal training included investigations, criminology, and constitutional law.

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## EXPERIENCE

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### INFORMATION TECHNOLOGY CONSULTANT

*August 2005 – Present*

- Serve as principal consultant for IT related questions and troubleshooting for friends & family.
- Disassemble laptop and desktop computers for preventative maintenance, hardware upgrades, and troubleshooting.
- Install OS's, antivirus software, and other baseline programs in accordance to end user requests.

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- Upgraded a MacBook Pro (Retina, 13-inch, Early 2015) with a 1TB SSD & installed MacOS & VirtualBox to host Kali Linux & Windows 10 in a virtualization container.
  - Programmed a Raspberry Pi 4 with Raspbian. Installed PiHole and edited DNS setting on home router at the network level to block web-based advertisements.
  - Configure home networks to use custom passphrases and SSID disablement to provide enhanced WiFi security.
  - Implement and support video content production including videography with a DSLR camera, XLR microphone & Mixer, and iMovie editing software.
  - Install CCTV system using PoE to provide remote viewing and custom security features such as DVR passwords and camera alerts.

### **COMPUTER SCIENCE STUDIES**

*January 2019 – Present*

- Use Microsoft 365 to compose and publish word documents, excel spreadsheets, PowerPoints, and databases.
- Use Virtual Machines to perform networking skills using the command line interface.
- Troubleshoot various issues across Windows, Mac, Linux, mobile devices, and their corresponding peripherals.
- Use various software for their specific purposes such as Tableau for data visualization, WireShark for protocol analyzation, and IDE's for coding.

### **FIREFIGHTER & EMT AT DE AIR NATIONAL GUARD**

*October 2013 – Present*

- Provide Monaco fire alarm monitoring and troubleshooting.
- Input emergency run reports into NIFRS.
- Serve as a firefighter and emergency medical technician responding to and mitigating emergencies on and around the New Castle County airport & DE Air National Guard Base.

### **COMBAT ENGINEER AT UNITED STATES MARINE CORPS**

*August 2007 – May 2013*

- Iraq & Afghanistan Combat Veteran.
- Serve as a combat engineer NCO directly responsible for 30 junior Marines and U.S. government assets in excess of \$800k.