JOHN B. ALLEN

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OBJECTIVE

To obtain a position in Information Technology

SKILLS

Computer Technician

Networking

Kali Linux

Virtualization

MS10 & iOS

HTML5/CSS3

SQL

MS Office

CERTIFICATIONS

CompTIA Security+ CERTIFIED·CE	SECRET	TestOut PC PRO CERTIFIED
May 2020	Expires 2028	June 2019

EDUCATION

BACHELOR'S IN COMPUTER SCIENCE
Wilmington University – August 2020, 3 courses remaining

A senior with a GPA of 3.73. Formal training in computer troubleshooting and repair, relational databases, big data presentation, web development, and several object-oriented programming languages.

ASSOCIATES IN CRIMINAL JUSTICE
Florida Institute of Technology – May 2014

Degree completed with a GPA of 3.45. Formal training in core education such as English, writing, mathematics, and science. Additional formal training included investigations, criminology, and constitutional law.

EXPERIENCE

INFORMATION TECHNOLOGY CONSULTANT
August 2005 – Present

- Serve as principal consultant for IT related questions and troubleshooting for friends & family.
- Disassemble laptop and desktop computers for preventative maintenance, hardware upgrades, and troubleshooting.
- Install OS's, antivirus software, and other baseline programs in accordance to end user requests.

- Upgraded a MacBook Pro (Retina, 13-inch, Early 2015) with a 1TB SSD & installed MacOS & VirtualBox to host Kali Linux & Windows 10 in a virtualization container.
- Programmed a Raspberry Pi 4 with Raspbian. Installed PiHole and edited DNS setting on home router at the network level to block web-based advertisements.
- Configure home networks to use custom passphrases and SSID disablement to provide enhanced WiFi security.
- Implement and support video content production including videography with a DSLR camera, XLR microphone & Mixer, and iMovie editing software.
- Install CCTV system using PoE to provide remote viewing and custom security features such as DVR passwords and camera alerts.

COMPUTER SCIENCE STUDIES
January 2019 – Present

- Use Microsoft 365 to compose and publish word documents, excel spreadsheets, PowerPoints, and databases.
- Use Virtual Machines to perform networking skills using the command line interface.
- Troubleshoot various issues across Windows, Mac, Linux, mobile devices, and their corresponding peripherals.
- Use various software for their specific purposes such as Tableau for data visualization, WireShark for protocol analyzation, and IDE's for coding.

FIREFIGHTER & EMT AT DE AIR NATIONAL GUARD
October 2013 – Present

- Provide Monaco fire alarm monitoring and troubleshooting.
- Input emergency run reports into NIFRS.
- Serve as a firefighter and emergency medical technician responding to and mitigating emergencies on and around the New Castle County airport & DE Air National Guard Base.

COMBAT ENGINEER AT UNITED STATES MARINE CORPS
August 2007 – May 2013

- Iraq & Afghanistan Combat Veteran.
- Serve as a combat engineer NCO directly responsible for 30 junior Marines and U.S. government assets in excess of $800k.