

JOHN BRUNSON

Vernonia, OR

Phone: 503-380-0832 | Email: JohnFBrunson@gmail.com

LinkedIn: <https://www.linkedin.com/in/john-brunson/> | Portfolio: [Placeholder](#)

SUMMARY

Web developer with a background in User Acceptance Testing, peer to peer training, and documentation writing. Trained at University of Oregon coding boot camp and earned a certificate in full-stack web development. Problem-solver who prioritizes human-oriented design/development. Strong at testing and building applications, start to finish.

TECHNICAL SKILLS

Software/Platforms: NodeJS, React, MongoDB, Microsoft Office VBA

Software Languages: HTML, CSS, JS, Python, SQL

PROJECTS

[Repeat this format for 3-4 projects that are ready to be employer-facing]

Project Name | Link to GitHub | Link to Deployed Project [always write out link address]

- Short summary of project (1-2 lines)
- Your core responsibilities in project (1-2 lines)
- Tools / languages used

EXPERIENCE

Jr. Business Analyst/Business Analyst Mobile & Web

2020 – 2024

Freedom Mortgage

Boca Raton, FL (Remote)

Technical Lead/UAT Tester responsible for writing and executing testing in response to Acceptance Criteria from the development team, summarizing and documenting test results, and bugs for both internal and external clients, vendors, QA and Developers

Key Accomplishments:

- High Flyer award for exceptional performance and current holder of manager's highest ranking given for performance
- Successfully led efforts for deployment of CARE project without major errors and delivered the project on time.
- Prevented several errors that would have caused loss of confidence, monetary losses in mid five figure to low six figure range, and more development time for a vendor's product.
- Established testing procedures for the department for consistent testing and review and trained the department on how manual testing should be done.
- Established response procedure for internal technical support and took response times from 2 weeks to twenty-four hours.

CSR/Loss Mitigation Call Team/Contact Strategy Officer/Analyst (Business Analyst)
2010 – 2019

Seterus/IBM Lender Business Process Services

Beaverton, OR

Data analyst/UAT Tester, Process documentation maintainer, VBA programmer and system login troubleshooter/maintainer, and Business liason between Developer/QA for Dialer software front end.

Key Accomplishments:

- Established written processes for UAT testing and maintained job aids, Separation of duties documentation, process flows and other management of documentation for the department and other departments for internal/external use and reference.
- Developed reporting VBA scripts for senior management and internal use
- Performed UAT for synTelate and other Avaya telephony products.
- Developed compliance reporting and execution process for internal compliance projects and was assigned to hand it off to others.

EDUCATION

Software Development Bootcamp Certificate: University of Oregon, Eugene Oregon

[In Progress. Anticipated graduation April, 2025]

A 24 week intensive program focused on gaining skills in software development with technologies including: HTML, CSS, Javascript, Python, MongoDB, React.