John David Bumann

Cybersecurity Student at
University of West Florida

⊙ Pensacola, FL

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⚯ https://johndbumann.github.io

Skills

VPNs, Firewalls, Wireshark, Nessus

Python, Linux (Kali, Ubuntu), Windows Server

Penetration Testing, Ethical Hacking, Network Troubleshooting

TrueNAS, Plex, Tailscale, Cloud/Remote Access

Languages

English

Summary

Motivated individual currently pursuing a Bachelor's in Cybersecurity with a strong foundation in customer service, cash handling, and troubleshooting. Proven ability to manage operations efficiently while assisting customers with complex technical issues. Seeking to leverage my technical background and education in cybersecurity to transition into IT and security roles.

Experience

Defense Commissary Agency   **Feb 2024 - Jan 2025**
Sales Store Checker   5800 US-98, Pensacola, FL 32507

● Operates electronic checkout systems and provides customer support for various inquiries

● Assists with troubleshooting self-checkout systems to ensure smooth operation

● Prepares reports by counting and verifying cash and other negotiable instruments.

Vr Adventure Zone   **Jan 2023 - Feb 2024**
VR Ambassador   5100 N 9th Ave A101, Pensacola, FL 32504

● Maintained cash machines, ensuring proper coin and cash availability.

● Provided technical support to customers, troubleshooting VR and computer systems.

● Assisted with customer safety and provided step-by-step guidance for using VR technology.

Domino's Pizza   **Jan 2022 - Sep 2022**
CSR Insider   13019 Sorrento Rd, Pensacola, FL 32507

Publix Super Markets   **Sep 2020 - May 2021**
Cashier/Bagger   13390 Perdido Key Dr, Pensacola, FL 32507

Education

Pensacola State College   **Aug 2022 - May 2024**
Computer Science   Associate of Arts

University of West Florida   **Aug 2024 - Apr 2025**
CyberSecurity   Bachelor of Science