JOHN DENNIS | 940-390-2850 | johnd555@gmail.com | Austin, TX

LinkedIn Profile www.linkedin.com/in/john-dennis-tech

QA Engineer

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QA engineer with a background as a technician in live broadcast and video. Having a solid understanding of manual testing, I decided to further my coding knowledge with a full stack coding program. With these new skills, I am now working towards becoming a proficient QA automations expert. I am an active member of the online community STU (Software Testers University) where I stay up to date with the latest quality assurance technologies.

SKILLS

QA TEST MEATHODOLGIES | UNIT TESTING | INTEGRATION TESTING | REGRESSION TESTING | SYSTEM TESTING | USABILITY/UI/FUNCTIONALITY TESTING | USER ACCEPTANCE TESTING | RESTFUL API | POSTMAN | INSOMNIA | JIRA | GITHUB | JAVASCRIPT | MySQL | HTML | CSS | MONGO DB |

WORK EXPERIENCE

Freelance Manual QA Tester | Various Companies | _April 2024 – present_ | **Online**
Manually testing software for companies including Tester Work, uTest, and UpWork to ensure their clients software is functioning correctly according to the expected results. Performing usability/functional testing and exploratory testing
-Executing test cases to ensure clients expected results
-Finding and analyzing bugs and defects within applications

University of Texas | FULL STACK CODING PROGRAM | _Dec 2024-March 2024_
An intense hands-on education with a focus on the MERN stack. Where students were tasked with creating over 10 real life applications and working together to simulate a future work environment
Translation APP - https://github.com/JohnDennis2/translateAPP
Culinary Quest APP - https://github.com/JohnDennis2/CulinaryQuest
Job Serach APP - https://github.com/JohnDennis2/job-swipe-app

Manual QA Tester / Consultant | PRECISION CAMERA | _May 2023 – Dec 2024_ | **Austin, Texas**
-Tested, researched, and implemented the newest technology of over 50 brands for photography and video software
-Manually tested functionality of the company site ensuring checkout and payment accuracy
-Operated and manually tested the POS (Point of Sale) software, including running daily sales and finance reports
-Provided superior customer service and helped increase sales 28% over 6 months
-Successfully helped over 40 clients achieve proficiency in camera and video software during private consultations

Manual QA Tester | PAINTTUBE.TV | _March 2022 – March 2023_ | **Austin, Texas**
-Provided critical software support for live streaming events on the website including client login authentication
-Manually tested and executed test cases for the company website using functionality testing, UI testing, regression testing, and user acceptance testing, helping to achieve a 25% faster response time during streaming and live events
-Created walk through videos to instruct Users how to navigate the website during live event broadcasts
-Assisted in filming and editing over 200 videos for the website

ADDITIONAL EXPERIENCE

Technician / Consultant | Contract | 2015- 2022 | Los Angeles, CA

-Successfully helped over 150 companies achieve website and broadcast video by providing technical consultations for live broadcast filming and video editing including MTV, FOOD Network, ABC, NBC, ESPN, AMAZON studios, VH1, FOX, SONY, DISCOVERY Channell, VIACOM, and many others

EDUCATION | University of North Texas | Bachelor's of Science in Communications | With a major in Communications, at UNT, I learned how to effectively use media combined with art to make meaningful and impactful messages for future clients.