**Test Plan for Contact Us Page Testing**

Objective: This test plan is used to ensure the functionality, usability and responsiveness of the Contact Us page on the website [My Store (multiformis.com)](http://automationpractice.multiformis.com/index.php)

Test cases:

1. **Assert on contact us page and form are visible**

**Description:** Verify that Contact Us page and form are visible

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- |
| **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Wait for contact page to be loaded | Contact us page and form should be displayed with all the input fields | Contact us page and form is displayed with all the input fields |

1. **Assert on check box when entering a valid email**

**Description:** Verify that the correct check box appears when entering a valid email

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field e.g. john@gmail.com | - | - |
| Press any where on the contact us form | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |

1. **Assert on check box when entering an invalid email**

**Description:** Verify that the correct check box appears when entering an invalid email

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter an invalid email in the “Email address” field e.g. john@gmail | - | - |
| Press any where on the contact us form | Check box corresponding to invalid email should appear | Check box corresponding to invalid email appeared |

1. **Assert on customer service message**

**Description:** Verify that the correct message appears when choosing customer service option

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
|  | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Choose Customer service option from the “Subject Heading” drop down menu | Message “For any question about a product, an order” should appear | Message “For any question about a product, an order” appeared |

1. **Assert on web master message**

**Description:** Verify that the correct message appears when choosing web master option

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Choose Webmaster service option from the “Subject Heading” drop down menu | Message “If a technical problem occurs on this website” should appear | Message “If a technical problem occurs on this website” appeared |

1. **Assert on error message Asending with empty email**

**Description:** Verify that an error message appears when sending the form without providing an email

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Click Send | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” should appear | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” appeared |

1. **Assert on error message when sending with an invalid email**

**Description:** Verify that an error message appears when sending the form with an invalid email

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter an invalid email in the “Email address” field then press any where on the contact us form e.g. john@gmail | Check box corresponding to invalid email should appear | Check box corresponding to invalid email appeared |
| Click Send | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” should appear | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” appeared |

1. **Assert on empty message error with a valid email**

**Description:** Verify that an error message appears when sending the form with an invalid email

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Click Send | Error sign, Error title “There is 1 error” and Error message “The message cannot be blank.” should appear | Error sign, Error title “There is 1 error” and Error message “The message cannot be blank.” appeared |

1. **Assert on empty subject heading error with a valid email and message**

**Description:** Verify that an error message appears when sending the form without choosing subject heading with a valid email and valid message

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Enter a valid message in the “Message” field e.g. Message Content | Message “Message Content” should be shown | Message “Message Content” is shown |
| Click Send | Error sign, Error title “There is 1 error” and Error message “Please select a subject from the list provided.” should appear | Error sign, Error title “There is 1 error” and Error message “Please select a subject from the list provided. appeared |

1. **Assert on empty email and subject heading error with a message**

**Description:** Verify that an error message appears when sending the form without providing an email and without choosing subject heading with a valid message

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid message in the “Message” field e.g. Message Content | Message “Message Content” should be shown | Message “Message Content” is shown |
| Click Send | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” should appear | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” appeared |

1. **Assert on empty email error with a message and subject heading**

**Description:** Verify that an error message appears when sending the form without providing an email and with a valid message and subject heading selected

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid message in the “Message” field e.g. Message Content | Message “Message Content” should be shown | Message “Message Content” is shown |
| Choose Customer service option from the “Subject Heading” drop down menu | Message “For any question about a product, an order” should appear | Message “For any question about a product, an order” appeared |
| Click Send | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” should appear | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” appeared |

1. **Assert on empty email and message error with subject heading**

**Description:** Verify that an error message appears when sending the form without providing an email and message with subject heading selected

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

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| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Choose Customer service option from the “Subject Heading” drop down menu | Message “For any question about a product, an order” should appear | Message “For any question about a product, an order” appeared |
| Click Send | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” should appear | Error sign, Error title “There is 1 error” and Error message “Invalid email address.” appeared |

1. **Assert on empty Message error with a valid email and subject heading**

**Description:** Verify that an error message appears when sending the form without providing message with a valid email and subject heading selected

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Choose Customer service option from the “Subject Heading” drop down menu | Message “For any question about a product, an order” should appear | Message “For any question about a product, an order” appeared |
| Click Send | Error sign, Error title “There is 1 error” and Error message “The message cannot be blank.” should appear | Error sign, Error title “There is 1 error” and Error message “The message cannot be blank.” appeared |

1. **Assert on customer service subject heading with a valid email and message and ensuring when clicking on home redirects to home page**

**Description:** Verify that full flow succeded when sending the form with valid email and valid message with customer service subject heading selected

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Choose Customer service option from the “Subject Heading” drop down menu | Message “For any question about a product, an order” should appear | Message “For any question about a product, an order” appeared |
| Enter a valid message in the “Message” field e.g. Message Content | Message “Message Content” should be shown | Message “Message Content” is shown |
| Click Send | Success sign and success message “Your message has been successfully sent to our team.” should appear | Success sign and success message “Your message has been successfully sent to our team.” appeared |
| Click home | Home page should appear | Home page appeared |

1. **Assert on web master subject heading with a valid email and message and ensuring when clicking on home redirects to home page**

**Description:** Verify that full flow succeded when sending the form with valid email and valid message with web master subject heading selected

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Choose Webmaster option from the “Subject Heading” drop down menu | Message “If a technical problem occurs on this website” should appear | Message “If a technical problem occurs on this website” appeared |
| Enter a valid message in the “Message” field e.g. Message Content | Message “Message Content” should be shown | Message “Message Content” is shown |
| Click Send | Success sign and success message “Your message has been successfully sent to our team.” should appear | Success sign and success message “Your message has been successfully sent to our team.” appeared |
| Click home | Home page should appear | Home page appeared |

1. **Assert on web master subject heading with a valid email and message with attached file and ensuring when clicking on home redirects to home page**

**Description:** Verify that full flow succeded when sending the form with valid email and valid message with web master subject heading selected

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Choose Webmaster option from the “Subject Heading” drop down menu | Message “If a technical problem occurs on this website” should appear | Message “If a technical problem occurs on this website” appeared |
| Enter a valid message in the “Message” field e.g. Message Content | Message “Message Content” should be shown | Message “Message Content” is shown |
| Click Choose File from “Attach File” field and choose the required file | File should be uploaded and file name should appear | File is uploaded and file name appeared |
| Click Send | Success sign and success message “Your message has been successfully sent to our team.” should appear | Success sign and success message “Your message has been successfully sent to our team.” appeared |
| Click home | Home page should appear | Home page appeared |

1. **Assert fail with a valid email with subject heading selected and message contain only spaces**

**Description:** Verify that full flow will fail when sending the form with valid email and message contain only spaces with subject heading selected

**Test Type:** Functional

**Priority:** P2

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P2

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Choose Webmaster option from the “Subject Heading” drop down menu | Message “If a technical problem occurs on this website” should appear | Message “If a technical problem occurs on this website” appeared |
| Enter an empty message with only spaces in the “Message” field e.g. “ “ | Message “ “ should be shown | Message “ “ is shown |
| Click Send | Error sign, Error title “There is 1 error” and Error message “The message cannot be blank.” should appear | Success sign and success message “Your message has been successfully sent to our team.” appeared |

1. **Assert fail with a valid email contains spaces at the front or at the end with subject heading selected and valid message**

**Description:** Verify that the correct check box appears when entering a valid email with spaces at the beginning or at the end

**Test Type:** Functional

**Priority:** P2

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P2

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email with spaces at the beginning or at the end in the “Email address” field then press any where on the contact us form e.g. “ [john@gmail.com](mailto:john@gmail.com) ” | Check box corresponding to valid email should appear | Check box corresponding to invalid email appeared |

1. **Assert fail on responsiveness of email validity sign**

**Description:** Verify the responsiveness of the validity sign

**Test Type:** Functional

**Priority:** P2

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P2

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Form is loaded with all the fields are empty | Enter a valid email in the “Email address” field then press any where on the contact us form e.g. john@gmail.com | Check box corresponding to valid email should appear | Check box corresponding to valid email appeared |
| Remove the email in the “Email address” field then press any where on the contact us form | Check box corresponding to valid email should disappear | Check box corresponding to valid email remains visable |

**Test Plan for Search Dress Testing**

Objective: This test plan is used to ensure the search functionality, usability and responsiveness of the Search Dress on the website [My Store (multiformis.com)](http://automationpractice.multiformis.com/index.php)

Test cases:

1. **Assert on search results when searching for “dress”  
   Description:** Verify that the search results contains only items that have dress in their name when searching for “dress”

**Test Type:** Functional

**Priority:** P1

**Automation (Automatable/NotAutomatable/Automated):** Automated

**Automation Priority:** P1

|  |  |  |  |
| --- | --- | --- | --- |
| **Pre-requisites** | **Test Steps** | **Expected**  **Behavior** | **Actual Behavior** |
| Website home page is loaded | Write “dress” in the search bar | Dress should appear in the search bar | Dress appeared in the search bar |
| Click on the search button | Search results should only contain items that have dress in their name | Search results containing items doesn’t belong to dresses |