

JOHN EJIE Q. RANCHES

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<https://johnejie.github.io/RanchesPortfolio/>

PROFILE SUMMARY

Recent Bachelor of Science in Computer Science graduate specializing in Software Engineering, with hands-on experience in QA testing and IT support from internship roles. Skilled in performing functional and regression testing, documenting bugs, and assisting in system maintenance and troubleshooting. Proficient in using testing tools, database management, and report preparation. Eager to apply analytical and problem-solving skills to ensure software quality and reliable IT operations in a professional environment.

WORK EXPERIENCE

Quality Assurance Lead Intern, Ollopa Corporation

April 2025 - July 2025

- Led a QA team of 8–10 interns, assigning test cases and reviewing deliverables to ensure consistency and accuracy
- Designed and implemented end-to-end test plans for internal web applications, covering functional, usability, and regression testing.
- Coordinated with developers and IT operations to validate fixes, improving release quality and deployment stability by 25%.
- Maintained documentation of testing progress, defect reports, and release notes for project tracking and audits.
- Conducted weekly QA reviews to identify process improvements and enhance overall testing efficiency.

Quality Assurance Specialist Intern, Ollopa Corporation

December 2024 - February 2025

- Tested and validated 3+ web applications, ensuring functionality, usability, and data accuracy
- Created and executed test cases; reported and tracked bugs.
- Collaborated with developers to verify fixes and improve system reliability.
- Conducted QA tests to ensure stable workflows and performance in the web application .

IT Support Intern, Ollopa Corporation

November 2024 - December 2024

- Supported IT operations for an e-commerce and e-manufacturing company, ensuring smooth performance of internal systems and web applications.
 - Collaborated with developers and QA teams to resolve technical issues and improve system reliability.
 - Documented incidents and assisted in deploying updates for in-house web platforms.
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EDUCATION

Bachelor of Science in Computer Science - Major in Software Engineering

August 2021 - September 2025

Far Eastern University Alabang

- University President's Scholar
 - Iskolar ng Laguna
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CERTIFICATIONS

- Certiport Information Technology Specialist in Java
 - Certiport Information Technology Specialist in Python
 - Civil Service Exam (Sub-Professional) Passer
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SKILLS

- **Testing Skills:** Manual Testing, Regression Testing, Functional Testing, Usability Testing,
- **Programming:** Python, Java, HTML/CSS, SQL
- **Tools:** JIRA, Microsoft Excel (Test Case & Bug Tracking), VSCode
- **Documentations:** Test Case Design, Defect Reports, QA Progress Reports
- **Methodologies:** SDLC, Agile
- **Soft Skills:** Communication skills, Leadership, Adaptability, Problem-solving, Attention to Detail