

Solution for complementarity marking in the BackOffice

Applications and development management / Technology Management and Informatic

October 12, 2021

OBJECTIVE

- Reuse the complementarity functionality in the BackOffice module to allow the marking of administrative services in second instance health services.



NEED

Have the required information from the transactional system that allows to respond to the periodic reports to the control entities (Eg. Sentence T-760)

Allow the traceability of administrative services related to health services that motivate transfers.

States and grounds for management

CONTEXT

Requirement

- BRIEF:**344418** Complementarity

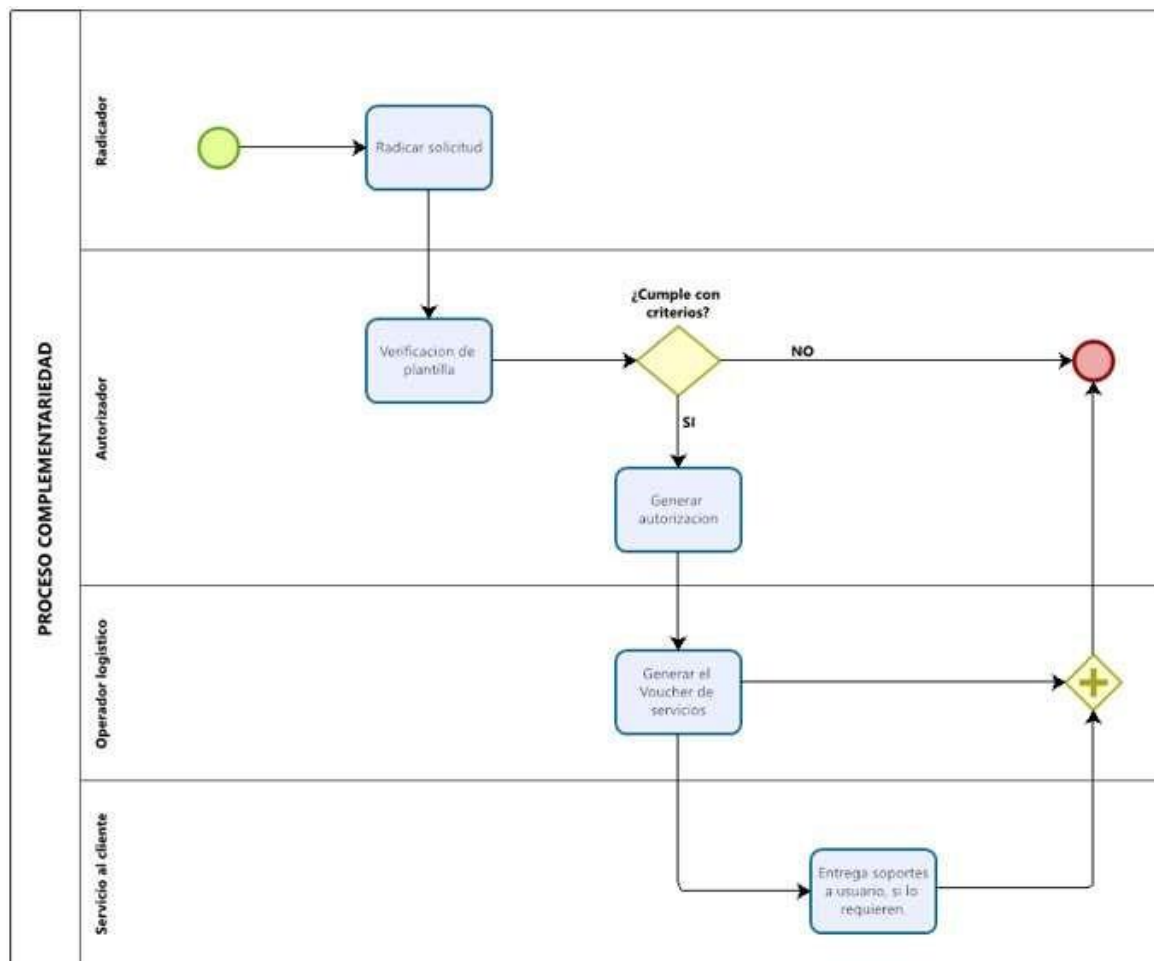
Risks

- Loss of operational reports to determine the root cause of complementarity services.
- Quality of information.
- Risks to economic sanctions for opportunity of information

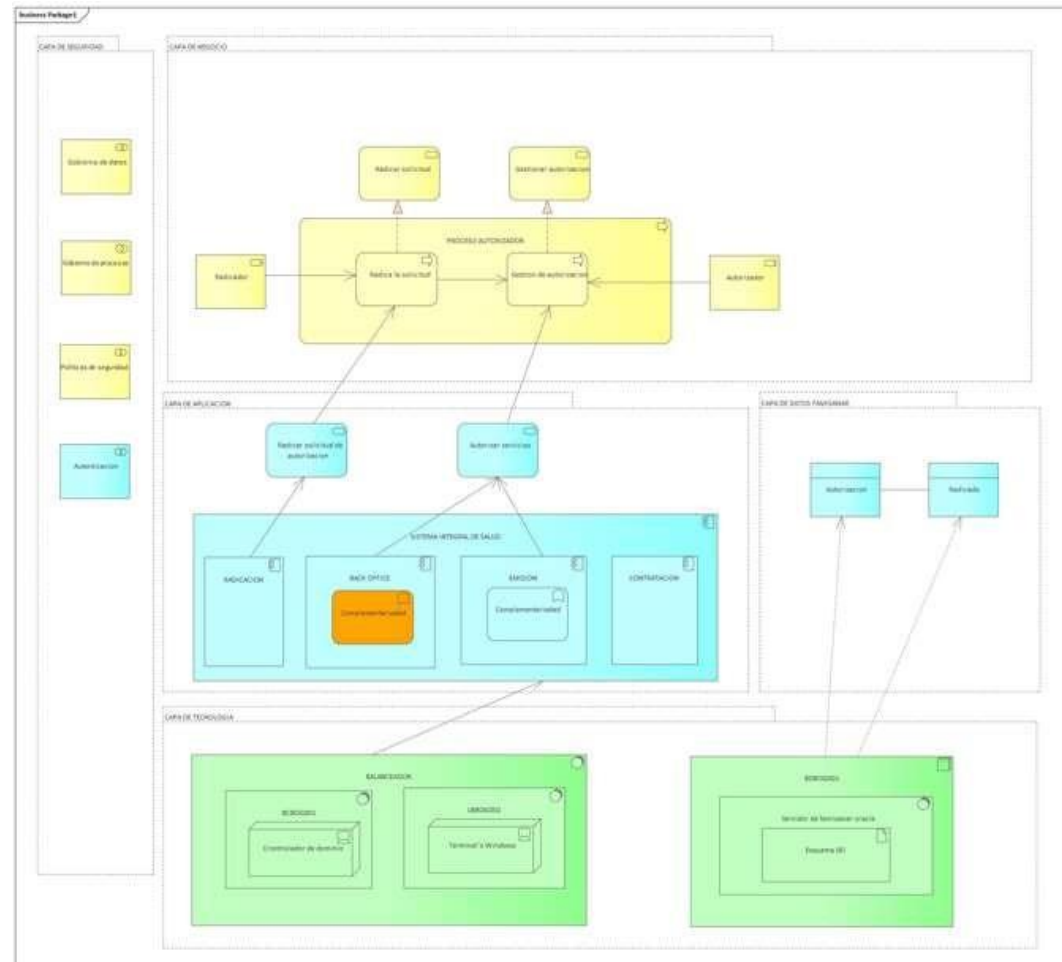
JUSTIFICACION

- *From the emission module does not allow attachments for second instance service analysis*
- *From the issuance module it is necessary to maintain the complementarity functionality since from reference and counter-reference it is used for the hospitalization service.*
- *The issuance module does not handle case assignment trays.*
- *In the emission module it is not possible to authorize second instance services. (Not enabled)*

PROCESS



SOLUTION ARCHITECTURE



PROCEEDS



Traceability of information derived from requests.



Reduced request management times

Cost reduction, maintaining resources by teleworking



Consultation of case histories



Response to audits and judicial issues in a short time

Economic sanctions for non-reporting of information sentence (T760)

Thank you.



nueva
eps
gente cuidando gente