John Garner III

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WORK

QuickVisit Urgent Care
Jan 2021 – May 2022

- Successfully managed and resolved daily technical issues in a busy healthcare clinic, including hardware, software, and network-related problems for both staff and patients.
- Collaborated with clinic staff to develop and implement a new electronic medical records (EMR) system, resulting in improved patient care and increased efficiency.
- Trained new hires and existing staff on clinic-specific software and equipment, ensuring a smooth onboarding process and reducing training time.

IT Support – Nephron Pharmaceuticals
Jan 2019 – Mar 2020

- Led the troubleshooting and resolution of production line issues, minimizing downtime and maximizing productivity.

PROJECTS

GWINNETT TECHNICAL COLLEGE CAPSTONE

- *https://github.com/TheJavaCoder/Capstone*
- Used C# to develop an idler game for iOS similar to games such as Melvor Idle.
- Worked with shareholders as a team to implement Windows Presentation Foundation as the GUI for the Front-End.
- Leveraged knowledge of Java & Python to write interfaces to manage backup log data.
- Created lessons learned and past onto future stakeholders.

STEVE THE DISCORD BOT

- *https://github.com/JohnGarnerIII/Steve-the-Discord-Bot*
- Implemented a fully functional Discord Bot named Steve.
- Used Python and the Discord API to implement ways to post images, play text games and remove users.

EDUCATION

B.S. / DATA ANALYTICS

Western Governors University, Salt Lake City, UT

A.S. / COMPUTER PROGAMMING

Gwinnett Technical College, Alpharetta, GA