Built for developers

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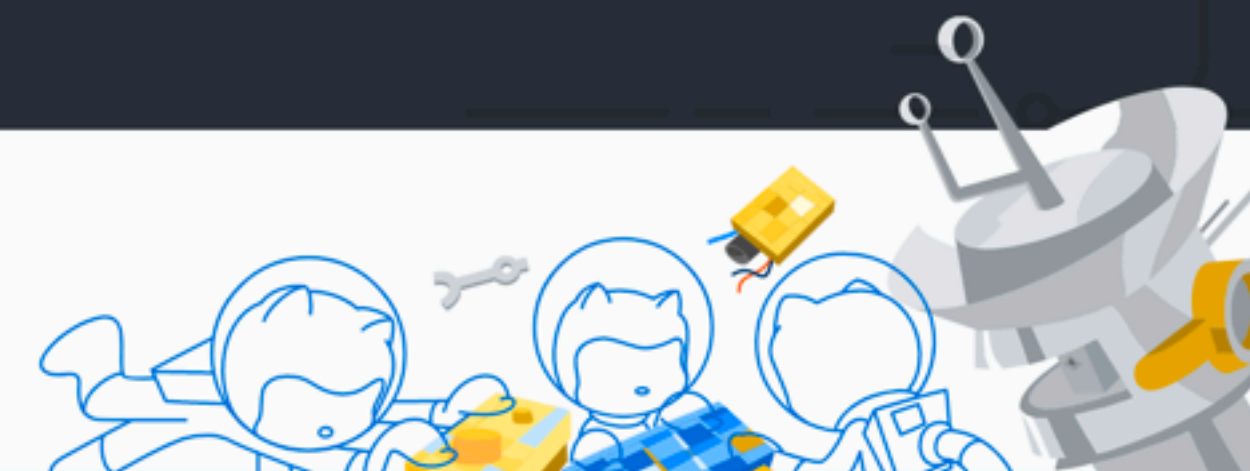
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CASE STUDIES : ORAL AND WRITTEN COMMUNICATION

When you are talking to someone (that isn't a casual conversation), you need to consider a few points:

1. Who am I talking to?

2. What am I asking for? (What outcome do I want?)

3. What information does that person care about?

4. Is that person really busy? Highly stressed right now?

5. Is now a good time for them?

6. Am I prepared to answer the questions they might have?