ON-CALL SCHEDULES

- An industry standard is to use tools like Pagerduty

- A fancy notification service that takes alerts from your systems and alerts/wakes up an engineer to fix a problem

- Must have high uptime because they page you when your system is down

ON-CALL SCHEDULES

- Examples:

  - A database is not responding in time, causing exceptions

  - Page an engineer on the databases team

  - An app is not responding

  - Page an engineer working on that app