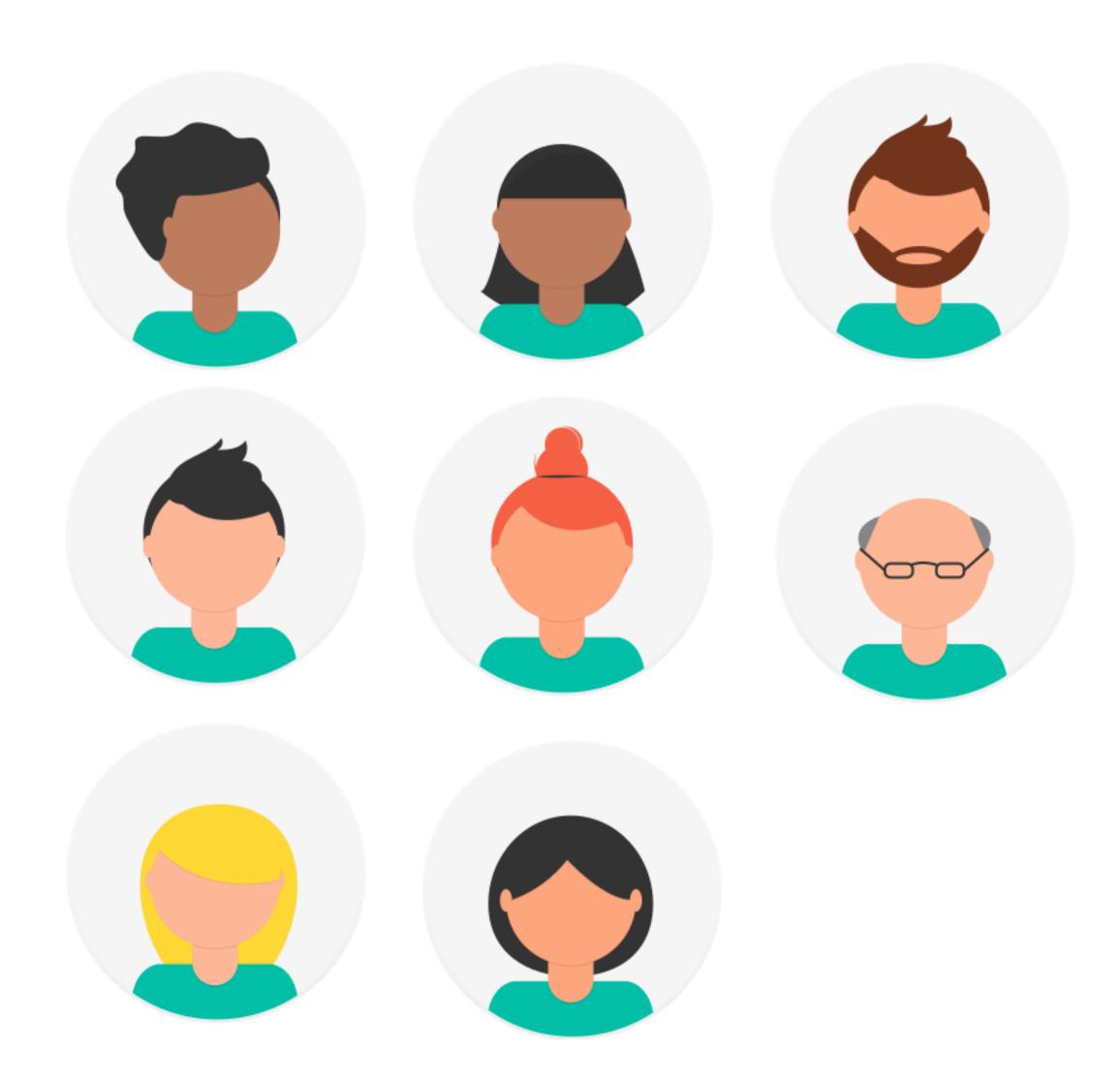
## WHAT IS "OPERATIONS"?

•This generally scales poorly as you must employ an increasing number of operations people to manage an increasing load, instead of automating it with software



## MY OPINION OF OPERATIONS

I'm not a fan of operations-style management of production systems.

- It doesn't scale very well
- •It requires people to do things that servers are better, and less error-prone, at click and type configuration