

John Loyd H. Rivera
22 B Sitio Ruby East Fairview Quezon City
riverajohnloyd5@gmail.com

Objectives:

My demonstrated problem solving abilities, customer experience, and product knowledge will help Telecom Call Center retain customer happiness and improve customer experience. To work as part of a team at the Hydrating Serums call center to increase customer satisfaction levels and keep worried clients, hence increasing revenue. Utilize my data entry expertise and experience to guarantee correct recording of client contacts with Phone, while also providing consumers with my in depth technical knowledge to assist with any difficulties they may have.

Basic Information:

Mother Name:	Rosalia H. Rivera
Father Name:	Simforiano R. Rivera
Brother Name:	Jhon Michael H. Rivera
Weight:	66 kg
Height:	5'6
Birthday:	December 19, 2002
Religion:	Catholic
Relationship Status:	Single

Educational Background:

Fairview Elementary School	2010-2016
North Fairview High School	2016-2019
Senior High School (Our Lady Of Fatima)	2019-2021
National University (Fairview Branch)	2021-2024

Skills:

Leadership
Communication Skills

Character Reference:

Edwin C. Patay	09179156133
Christine Rose Francisco	09288704889

Applicant's Signature: 