John French

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A service coordinator with a background in information systems and data analysis. Experience using data to drive business intelligence.

Education

New Apprenticeship
Data Analytics Apprenticeship   Apr. '22 - Present

Indiana University, Kelley School of Business
Information Process Management   Sep. '11 - Dec. '15

Experience

Haley's Lock, Safe, & Key
Service Coordinator – Electronic Security   Aug. '21 - Present

- Analyzing and reporting data for electronic security solutions
- Providing remote support for over 300 security system customers
- Scheduling electronic security installations and service calls
- Procuring equipment and working with vendors to offer new security products

Indiana State Health Dept.
Local Testing Specialist   Mar. '21 - Aug' 21

- Assisting with mobile vaccine clinic administration
- Working with team to coordinate vaccine delivery to businesses

Tippecanoe County Health Dept.
Scheduler   Jan '21 - Mar.' 21

- Assisting patients scheduling vaccine appointments
- Supporting volunteer coordination and training

Food Finders
Retail Associate   Jan '20 - Dec' 20

- Processing inventory and accepting donations
- Training and assisting volunteers as needed

Solution Tree
Data Specialist   May - Dec. '19

- Generating reports on annual department revenue over $30M
- Maintaining dashboards to display project details to external stakeholders
- Monitoring and maintaining data in event-management system

Skills & Interests

SQL • Excel VBA • Tableau • Javascript • Python • Open Data • Blogging
Access Control Systems • Sustainable Tech • Running • Travel