

# JOHN VANHESSCHE

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## SUMMARY OF QUALIFICATIONS

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- Experienced professional with a proven track record of success, and a “get-it-done” attitude.
- Repeated success managing IT projects from inception to execution.
- Experienced manager of technical staff and technical operations.
- Excellent written and verbal communication skills, good public speaker.

– Areas of Expertise –

Project Management | Effective Communication | Team Leadership  
Staff and operations Management | Vendor Relations

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## TECHNICAL PROFICIENCIES

<i>Platforms</i>	Windows 7/10, Linux, AIX
<i>Software</i>	Microsoft Office (Word, Excel, Outlook, PowerPoint), MySQL, Visual Studio, Eclipse, Brackets, GitHub, Atom, Notepad++
<i>Languages</i>	Java, C#/.NET, HTML, CSS

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## PROFESSIONAL EXPERIENCE

MODERN BANKING SYSTEMS, INC., RALSTON NE

1/2005 to Present

### **MICROS Manager** (1/2016 to Present)

I manage a staff of C#/.NET and Web Dev programmers, whose primary focus is to maintain and develop the company’s suite of legacy applications. My responsibilities in this role include:

- Oversee the completion of 60+ projects per year, ranging from simple bug and UI fixes to major redesigns of older software.
- Identify and develop parameters for each new project and assign projects to staff based on expertise.
- Manage projects leveraging both Agile and waterfall development methodologies.
- Act as scrum master to ensure project goals are understood, and that project tasks are planned accordingly.
- Lead weekly meetings to discuss project status, review parameters of projects, discuss and solve challenging technical issues, and estimate completion times.
- Identify areas for employee development and devise a training plan to address these needs.
- Perform employee performance review and salary adjustment administration.
- Interview job candidates and make hiring/termination decisions.

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- Report on and discuss department initiatives with company management.
- Maintain effective internal communication with other company departments.
- Maintain excellent customer service with company clients and partners.

## **Internet Banking Analyst (8/2009 to 12/2015)**

From 2009 to 2015, my primary duties at MBS included setting up Internet Banking systems for MBS clients. This included:

- Setting up hardware (pc's and servers) and installing at the bank, when necessary.
- Installing and configuring proprietary internet banking software on both Windows and Linux environments, configuring IIS services, BIS, RM/Cobol, and Info/Express exchanges.
- Made necessary network changes (IIS, IP addressing, static route configuration, firewall exceptions for SOAP and POST, Apache web server host changes, and made changes to the webconfig.ini file) on the client networks.
- Coordinated installation and verification testing with various third-party ISP's and IBSP's.

## **Customer Support (1/2005 to 8/2009)**

In this role at MBS, my duties included:

- Setup, installation, and training for banks new to the MBS platform.
- Maintain regular contact with bankers and CFO's with regards to known issues on the platform, and trends in the marketplace.
- Act as a liaison for the bank during financial audits.
- Work with our clients and the company's programmers to make regular updates and improvements.
- Update internal/external documentation for financial products.

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## **PROFESSIONAL DEVELOPMENT/EDUCATION**

2018 AAS Computer Science, Iowa Western  
2018 Executive Leadership Certificate, University of Wisconsin  
2016 AAS, Secondary Education, Iowa Western

## **CERTIFICATIONS**

CompTIA A+ (3/2021)