



## Contact

### Phone

0905-753-4352

0992-238-0029

### Email

johnneparcilla@gmail.com

### Address

Mabalacat City, Pampanga

## Education

2019

### Technical Vocational (HE)

Jose C. Feliciano College Foundation

2023

### BS in Information Technology

Holy Angel University

## Expertise

- JavaScript
- Ionic Angular
- HTML & CSS
- Jira & Bitbucket
- Troubleshoot PC
- MS Office ( Access and Excel )
- GitHub

## Language

English

Filipino

# John Nep Arcilla

To secure a challenging entry-level IT position that will allow me to utilize my skills in coding, problem-solving, and various aspects of information technology. I am seeking opportunities for growth and development within the company to enhance my expertise and contribute to the organization's success.

## Experience

### Aug 2023 - April 2024

Clark Outsourcing

#### IT Support ( xSellerate )

As an IT support professional, my role involves proficiently managing databases using tools such as Access and creating macros to streamline and expedite team workflows. In addition to addressing IT tasks, I contribute by automating calls and compiling files using Excel macros for increased efficiency. Our daily meetings with clients are pivotal, allowing us to meticulously review the database, adjust data as necessary, and ensure optimal functionality. This holistic approach ensures not only seamless IT operations but also valuable support for the team's overall productivity.

### Jan 2023 - April 2023

Holy Angel University, Capstone Project

#### Web Developer Student (Dev for NutriTrack+)

I'm a back-end developer specializing in mobile and web app development. I focus on seamless integration of Firebase API into Ionic Angular, handle bug fixes, optimize performance, and add new features. As the main software engineer, I oversee pull requests, manage the team, and ensure adherence to project guidelines, prioritizing code quality for high-quality applications.

### July 2022 - October 2022

HOOLI Software

#### Software Engineer Intern (Front-end Dev for Kuponji)

I'm a mobile front-end developer specializing in Android and iOS app creation. My focus is on crafting visually appealing and user-friendly applications. I'm adept at resolving issues and bugs, using Jira for effective collaboration. We hold weekly team meetings on Mondays and executive meetings on Fridays, providing valuable feedback for continuous improvement. Together with the QA team, I uphold a high level of app quality. Utilizing the Flutter framework, I ensure cohesive and polished UI design with aligned text and components.

### December 2018

Lewis Grand Hotel

#### Kitchen Staff

As a kitchen staff assistant, I attentively follow instructions, assist the team with ingredient preparation, and ensure precise adherence to recipes for high-quality food. I actively support various tasks, contributing to smooth kitchen operations. Prioritizing customer service, I listen to guest preferences, address dietary restrictions, and escalate issues when needed for guest satisfaction.

## Reference

### Gisella Arellano

Team Leader, xSellerate

Phone: 0917-507-2123

Email: dimplesisworking@gmail.com

### Richard Guzman

Team Leader, xSellerate

Phone: 0943-622-1466

Email: richard.guzman1202@gmail.com