JOHN PHAM

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in JohnPhamous

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EMPLOYMENT

MICROSOFT

Software Development Engineer II (Edge Browser)

Feb. 2020 to Current

- Working on improving the accessibility user experience on core scenarios
- Leading the effort on getting Edge to Linux general audience
- Collaborating with the open source Chromium community

Software Development Engineer (Office Web)

July 2019 to Current

- Leading the frontend design/architecture of a V0 product, also contributing to backend/infrastructure by writing serverless functions (business logic) and improving CI/CD pipelines
- Lead the design and delivered the mobile experience focusing on performance and internationalization with decisions driven from customers and telemetry
- Lead the effort for enabling dark mode by contributing to the design system

NASA JET PROPULSION LABORATORY

Software Engineer

Mar. 2019 to July 2019

- Designed and implemented a design system for cross-mission use using Web Components to allow interoperability across frameworks
- Developed an IDE for spacecraft commands that allows for CRUD of files, semantic validation, and real-time collaboration
- Created a compiler-as-a-service for spacecraft commands, being used on current missions and will be on future missions

UNIVERSITY OF CALIFORNIA, RIVERSIDE

Web Developer

Mar. 2016 to Mar. 2019

- Developed a CMS/Frontend that is now used for the University's web presence focusing on accessibility, localization, and low performing devices
- Conducted user research, designed mockups, and implemented designs for web sites for research labs, faculty, and ad-hoc events
- Lead the full stack development of an Al-powered web application now used at over 6 museums

AT&T

Data Scientist Intern

June 2018 to Sept. 2018

- Created models for reducing customer churn by 4%, reducing costs of closed-captioning service by 37%, and improving user click through by 26%
- Extracted, cleaned, and feature engineered data for team use, contributed ETL flow to internal data repository
- Created static and dynamic visualizations/dashboards to support business decisions by program managers and senior leadership
- Created a web application to help support call operators reduce their time-to-resolution by 74%

THE AEROSPACE CORPORATION

Software Engineer Intern

June 2017 to Feb. 2018

NASA JET PROPULSION LABORATORY

Data Scientist Intern

June 2016 to Sept. 2016

NASA JET PROPULSION LABORATORY

Software Engineer Intern

Sept. 2016 to Dec. 2016

AMAZON

User Experience Design Intern

July 2015 to Sept. 2015

SKILLS

PROGRAMMING LANGUAGES: Typescript, Javascript, Python, HTML, CSS/Sass, C++

TECHNOLOGIES/FRAMEWORKS: Git, React, Redux, Gatsby.js, Node, GraphQL, MySQL/PostgresSQL, MongoDB, Docker, AWS/Azure, D3, Jest/Enzyme, Progressive Web Apps

SOFTWARE: Blender/Fusion 360, Photoshop/Sketch/Figma, After Effects/Premiere, Tableau/PowerBI