



Thank you

Thank you for your order. We've sent an email confirming your order to the registered email address geoff@curiouscrab.com. Please print a copy of this page for your records.

Your order details

- Order date **26/04/2018**
- Order number **Z6oAAZZZZo4o089o0663**

Your broadband equipment and welcome pack will be delivered before 2pm on the activation date provided on this page.

You don't need to be at home to sign for delivery.
You can track your order online at www.bt.com/ordertracking or on the [My BT App](#).

Information about your bill

Your BT bill will be paper-free

You'll be able to view your bills online by logging in at My BT with your BT ID. We'll send you an email when your bill is ready.

You can go online to view your bill and your recent calls within 48 hours of your service being provided.

Your account log in details

- Name: Geoffery
- Last name: Pickerill
- Email address: geoff@curiouscrab.com
This is the username you'll use to log in to BT.com
- Security question: What was the name of your first pet?
- Answer: *****

Your home phone number

You're all set up to get a new landline number. Look out for it in the post – we'll be sending you a confirmation letter soon.

Packages

Monthly

£24.99

Unlimited Broadband extra + Calls

This package includes:

- Unlimited Broadband
- Unlimited Weekend Calls to UK landlines
- BT Cloud online storage and BT Virus Protect online security

Monthly prices and one off payments:

- £24.99 a month, then £42.99 from month 19
- If you are having a new line installed, you will be charged £49.99 for line connection (which is usually £140)
- BT Home Hub included
- 18 month contract

Broadband & Calls with Standard Line Rental

Set up

Choose your telephone directory listing
No phone book entry but available via directory enquiries

Name of listing
Mr G Pickerill

Personal

Contact details
Mr Geoffery Pickerill

07867547136

geoff@curiouscrab.com

Password reminder
What is your mother's maiden name?

Muriel

Male

02-04-1926

Delivery

Your phone and broadband service will activate on 10/05/2018

Delivery address
45 The Drive
Plymouth
PL3 5AL

Delivery Instruction
Please Leave at the GlenTor centre

Billing and Payment

One-off charges
Added to your BT Bill

Your bill payment method
Monthly Whole Bill Direct Debit

Billing delivery method
Paper-free

| Phone | Monthly |
|---|---------|
| | |
| BT Call Protect BT Call Protect gives you the ability to identify and prevent nuisance calls by sending them to a junk voicemail service. You can retrieve messages by dialling 1572 from your home phone. | £0.00 |

| One off charges | One off |
|--|---------|
| | £59.98 |
| Connection, Activation & Delivery (including discounts) | £49.99 |
| Delivery charge This is the charge for the delivery of your equipment. | £9.99 |
| BT Home Hub 4 The BT Home Hub router lets you connect to broadband wired or wirelessly | £0.00 |

| Total | |
|-----------------------------------|--------|
| One-off charges | £59.98 |
| Monthly cost including any offers | £24.99 |

Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit BT plc will notify you 6 working days in advance of your account being debited or as otherwise agreed. If you request BT plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by BT plc or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when BT plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

Strictly necessary cookies

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