

# FAQ

Frequently Asked Questions

## ASSET MANAGEMENT TRACKER

For request or concerns, kindly file a ticket in iTrack @ <https://global-itrack.vxi.com.ph/>

### ? What browser can we use to access the tool?



Google Chrome is the preferred browser for all iTech tools.

### ? How does the tool work?



You may find a User Guide located in the upper right corner of the tool.

### ? I'm getting an error in the tool, to whom can I reach out?



You may file a ticket request in iTrack (Innovation and Technology) and indicate your concern.

### ? For non-technical issues/concerns, to whom can I reach out?



You may coordinate to the tool's POC - Cezzar Micu (Cezzar.Micu@vxi.com).

### ? Who is able to access the tool?



REAF, IT and employees given access to it