# JOHN M. RIZOR II

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**Clearance Level: Active Secret SUMMARY OF QUALIFICATIONS** 

Innovative Army veteran devoted to continuous learning with a passion for software development. Proficient leader with experience in team building, collaborative projects, and the ability to adapt to rapid changing environments. Effective communicator with a passion for cultivating ideas into efficient operations. Strategic thinker that possesses the ability to solve complex technical problems while learning and achieving goals. Enjoy creating and revamping systems to assist consumers and organizations. Looking to join a dynamic, world changing company to solve complex problems on the technical level.

#### **CORE COMPETENCIES**

- Innovative Thinking
- **Interpersonal Awareness**
- Team Development
- **Effective Communication**
- **Fostering Teamwork**
- **Cross-Functional Collaboration**
- **Analytical Thinking**
- Change Management
- Diagnostic Information Gathering

#### **EDUCATION**

Bachelor of Science | Old Dominion University | Computer Science Associate in Science | Embry-Riddle Aeronautical University | Technical Management Master of Science | Grand Canyon University | Industrial-Organizational Psychology Bachelor of Science | Appalachian State University | Criminal Justice & Psychology

Expected Graduation – May 2023 Expected Graduation - May 2022 December 2020 May 2013

#### **CERTIFICATION**

Microsoft Technology Associate: Software Development Fundamentals

Microsoft Azure Fundamentals: AZ 900

#### **TECHNICAL SKILLS**

Python C# T-SQL Java ASP.NET MVC Agile Azure **CAREER HISTORY** 

# **Student – Cloud Application Development**

# Microsoft Software and System Academy (MSSA) - Fort Carson, CO

January 2021 - Current

A 19-week intense technical training program developed by Microsoft, in collaboration with Embry-Riddle. Providing college accredited courses along with practical skills development in programming. Programming languages and skills include C#, CSS, HTML, ASP.NET Core MVC Application Development, Azure Application Development, and database management using SQL.

- Develop applications that involved Object-Oriented Programming principles, front-end development, back-end development, and software development life cycle knowledge.
- Build comprehensive knowledge about the Agile software development cycle and how its implemented.
- Understand complex data structures and algorithms to build effective software.
- Deploy functioning flexible and scalable applications in a cloud environment.
- Collaborated and worked on individual projects consisting of application and database development involving C#, Python, SQL, JavaScript, Java, ASP.NET MVC, and Azure.

# Noncommissioned Officer / Supervisor – Human Resources and Operations

September 2017 - Current

# United States Army – Fort Bragg, NC / Iraq / Syria / Kuwait

Served as a Human Resource and Operations Supervisor. Performed duties as a primary supervisor and assistant manager on several high-level missions while with the XVIII Airborne Corps.

- Built collaborative relationships with international coalition partners consisting of personnel from over 30 foreign countries to accomplish essential missions to the success of Combined Joint Task Force - Operation Inherent Resolve (CJTF-OIR) established to formalize ongoing military actions against the rising threat posed by ISIS in Iraq and Syria.
- Conduct Information Management Officer duties by providing software updates, troubleshooting computer issues, and helping administer network information to over 20 personnel.
- Collect, construct, and present weekly and monthly data reports regarding over 80,000 personnel to military Generals and Colonels.
- Engineered an innovative system with a team of 5 personnel that streamlined an awards process that took 180 days to 90 days and completed over 15,000 awards while in a deployed environment.
- Revitalized the Human Resource (HR) bi-yearly training for process for HR professionals that is still in operation.
- Develop others by providing leadership knowledge, effective coaching, information, and providing assignments to promote abilities and key attributes.

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#### **Research Coordinator**

January 2016 – September 2017

### Fair Housing Research for North Carolina - Raleigh, NC

- Conducted research on a variety of real estate issues in North Carolina, to enforce the Fair Housing Act.
- Analyzed reports by extracting data from various sources involving real estate to help maintain Fair Housing regulations.

## **Real Estate Broker**

**July 2015 – September 2016** 

# Berkshire Hathaway HomeServices | Leonard Ryden Burr Real Estate - Raleigh, NC & Winston-Salem, NC

- Developed a deep understanding of business marketing, communication, and collaboration.
- Lead solution presentations, demonstrations, and designs showing how to benefit the client.
- Convey concise and clear information to clients for marketing and advertising properties and estates.

#### Mental Health Technician Supervisor - Healthcare Department

October 2014 – September 2017

#### Holly Hill Hospital | Old Vineyard Behavioral Hospital | United Health Services (UHS) - Raleigh, NC

- Managed over 20 employees to ensure proper procedures and guidelines were executed in-accordance-with UHS policies.
- Directed patient care system fostering collaborative efforts from different departments including social workers, therapists, clinicians, and physicians.
- Facilitated counseling sessions to help with treatment plans for patients with Diagnostic and Statistical Manual of Mental Disorders (DSM-5) identified diagnosis.

#### **Program Advisor**

October 2012 to August 2013

#### Boys & Girls Club — Zebulon, NC

- Addressed program and policy issues, developed best practices and improved service delivery.
- Constructed several meetings to collaborate with other program directors and advisers to benefit clubs and children in the community.
- Coordinated and facilitated athletic programs to provide opportunities for children within the Raleigh and Zebulon, NC area.

#### **INTERNSHIPS**

Law Office of Robert T. Speed – Administrative Paralegal Internship

May 2012 – August 2012

#### **ACTIVITIES AND VOLUNTEER**

- Board Member with Youth Understanding Purpose (Y.U.P.)
- Member of Kappa Lambda Chi Military Fraternity Inc.
- Volunteer with Casa North Carolina helping homeless Veterans in the Raleigh/Durham area

#### **AWARDS & RECOGNITION**

- XVIII Airborne Adjutant General (AG/HR) Soldier of the Year
- XVIII Airborne Adjutant General (AG/HR) Soldier of the Quarter
- 3 Army Commendation Awards
- 2 Army Achievement Awards
- Iraq Campaign Medal