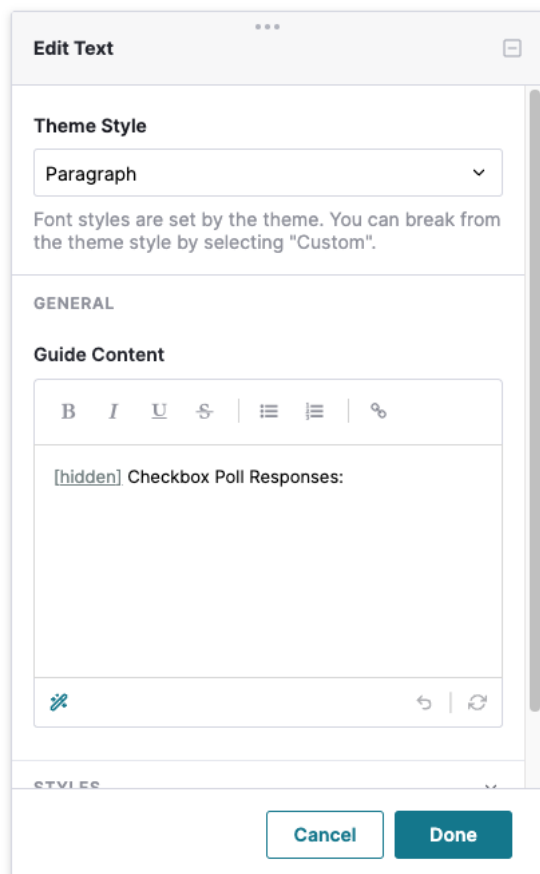


Implementing Multi-Select Checkbox Polls in Pendo Guides

Last Updated: 2023-12-05

Note: This custom code is offered with no support from Pendo Customer Support.

Step 1: Create a new guide that contains both a radio button poll and an open text poll. The open text poll MUST have the text “[hidden]” in its corresponding question header. The aggregated results of the checkbox question will be shown in this field



Edit Text

Theme Style

Paragraph

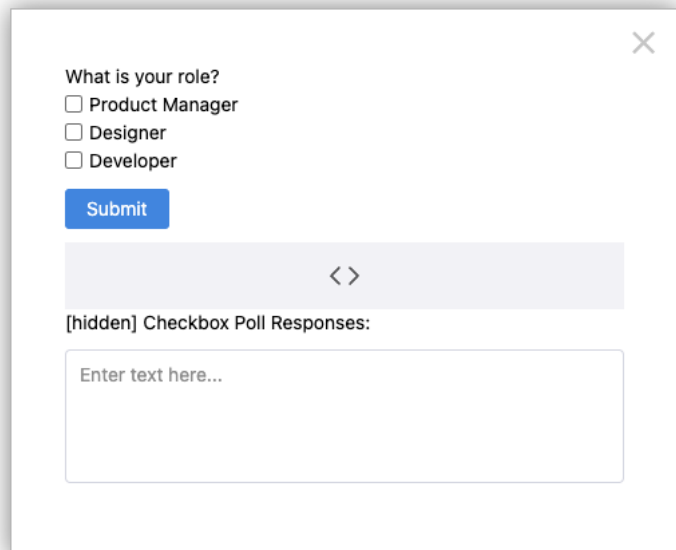
Font styles are set by the theme. You can break from the theme style by selecting "Custom".

GENERAL

Guide Content

[hidden] Checkbox Poll Responses:

Cancel Done



What is your role?

☐ Product Manager

☐ Designer

☐ Developer

Submit

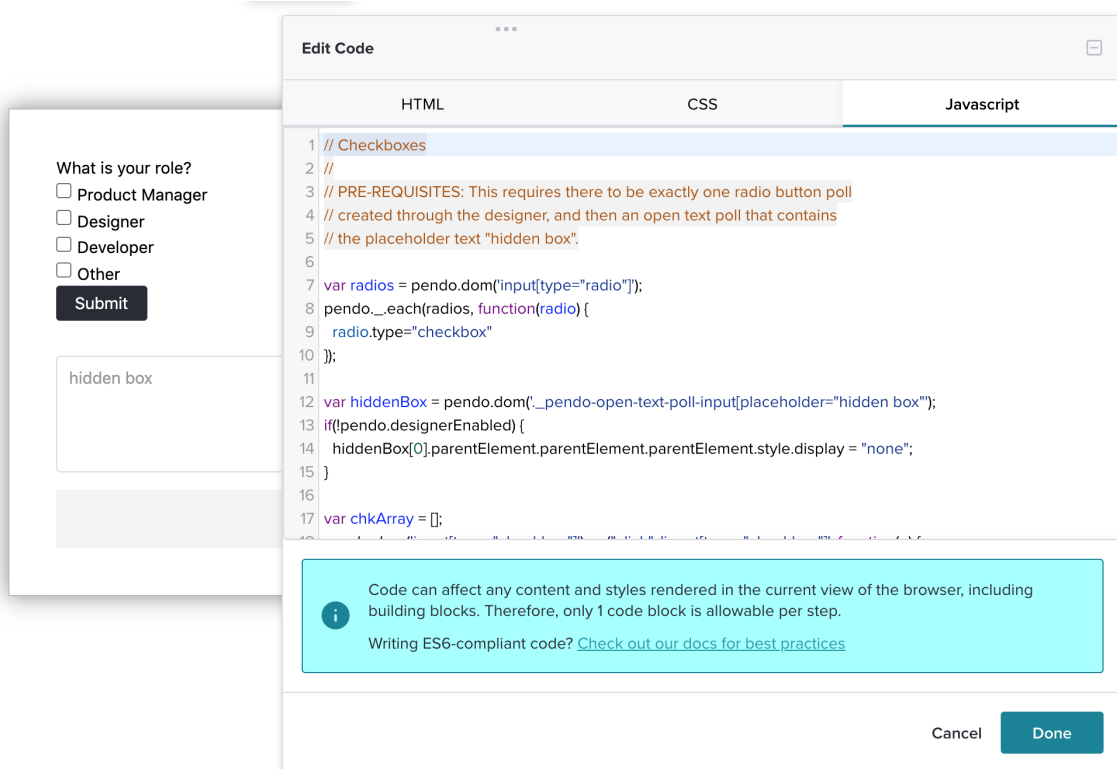
< >

[hidden] Checkbox Poll Responses:

Enter text here...

Step 2: Enter [this code](#) into the JavaScript tab within a new custom code building block. The transformation will affect any radio buttons within the guide step.

Note that the hidden box will disappear from view **during a preview or once the guide is published**. Once that's complete, save your guide.



Step 3: Test your guide and submit some sample responses. To test the functionality, you'll need to push the guide to staging, (or public, segmented to just your visitorID or a small set of visitorIDs).

Step 4: Pendo data is processed at the top of every hour and may take up to 15 minutes past the hour to fully appear in the UI. To see the sample responses, go to the Poll responses tab. Instead of clicking on your question, click on the caret to expand the row below your question.

MikeFotinos_PSSandbox | No Product Area | No Guide Category

Add a description

Settings

Guide Metrics

Poll Responses

Everyone

Aug 1, 2020 - Jan 1, 2023

All Accounts

All Languages

What is your role?

[hidden] Checkbox Poll Responses:

Important Notes:

- This snippet will affect **all** radio button polls in the guide step in which it is implemented. For purposes of simplicity, please only add **one** multi-select or radio button poll per guide step. If this is an issue, simply move additional radio-button or multi-select polls to subsequent guide steps.
- If the hidden box is taking up too much space in the editor view, you can reduce the height of the text box without any issue. The only requirement is that the placeholder text “hidden box” remains the same.
- You can use the text-paragraph before the hidden box to give the poll a name, which will make it easily identifiable in Guide poll results and rule-dropdowns (e.g. in segments).