John Doyle
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SUMMARY
Certified Full-Stack Web Developer from Case Western Reserve University with hands-on experience in the MERN stack (MongoDB, Express, React, Node.js). Proficient in designing, building, and maintaining scalable web applications from front-end to back-end. Strong problem-solving skills, team collaboration, and a passion for continuous learning, with the ability to thrive in fast-paced environments. Eager to leverage my technical skills and boot camp experience to contribute effectively to web development projects.

TECHNICAL SKILLS
HTML, CSS, JavaScript, React, Bootstrap, REST API's, Node.js, Express.js, MySQL, Sequelize.js, MongoDB, Apollo GraphQL, VS code, GitHub, Scrum Methodology, ServiceNow

SIGNIFICANT COURSEWORK
Full Stack Web Development Boot Camp, Cloud Systems Computing, Cloud Infrastructure, Quantitative Business Analytics, Project Management and Team Dynamics, Computer Systems Analysis and Design

PROJECTS
Full Stack Web Development Boot Camp   February - August 2024
Deployed Application | *GitHub Repository*
- Completed intensive training in full-stack web development, covering HTML, CSS, JavaScript, React, Node.js, Express, MySQL, MongoDB, and more. (MERN Stack)
- Worked on a 6-person team to create a working React application using the MERN stack.
- Established the initial project structure including backend and database setup, developed components, debugged code, and provided support to team members in resolving technical challenges.

Cloud Systems Computing   Semester: Spring 2019
- Led a four-person team in the creation of a point of sales system using HTML, PHP, and JavaScript.
- Guided, coordinated, and delegated to team members during different phases of the project.
- Coached team through issue identification to properly resolve the issue.
- Fixed errors and wrote/updated code.

EXPERIENCE
Vox Mobile, Independence, Ohio   February 2023 – June 2024
Fulfillment Specialist
- Utilizing ServiceNow, keeping track of inventory, client information and completing tickets in a timely manner.
- Multitasking by working on multiple tickets/devices at a time to maximize work efficiency.
- Communicating with client IT professionals in completing configuration and troubleshooting for specific tickets.
- Working with clients and colleagues to create workflows, ensuring configuration steps are easy to follow.
- Collaborating with multiple team members on demanding projects.

Mazzulo's Market, Aurora, Ohio   July 2019 – February 2023
Manager, Customer Service
- Operating independently in a fast-paced environment.
- Taking/delivering catering orders, while making sure all customer expectations are met.
- Managing/working with 3-5 co-workers to assist customers and get them in and out of the door as efficiently as possible.
- Managing inventory and ordering replacements if needed.

EDUCATION

Bachelor of Business Administration

Kent State University
Major: Computer Information Systems

Case Western Reserve University
Certificate: Full Stack Web Development

Graduation:
December 2020
Kent, Ohio
GPA: 3.075