John Tsai

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Professional Competency

- Creative Software Developer with 2 years of college experience involving JAVA and C# programming language respectively and Salesforce Developer with 6 months of practical experience in Salesforce Platform.
- Quick trend adapter for the latest technology, goal setter for continuous self improvement, and project leader with 3 project at college level and 3 project at professional level.

Technical Skills

- **Programming**: C#, Java, Oracle RDBMS, MySQL, MS SQL, Xamarin

- **Website**: HTML5, CSS, JavaScript, Bootstrap. ASP.NET, Handlebar

- **Adobe**: Photoshop, InDesign, Illustrator, Flash, Dreamweaver.

- **DevOps**: Github, Agile, SCRUM, Trello, Salesforce DX

- **Salesforce**: APEX, Visualforce, Lightning, SFDX, SOQL, Sales Cloud, Service Cloud, Community

- **Business**: Accounting, Business Law, Basic Tax, Basic HR.

Education

Bachelor of Science in CIS: Programming   Graduated December 2016
- *The University of Akron Akron, Ohio*   (3.0 GPA)

Work Experience

Revature, Salesforce Developer   January 2019 - Continuing
- Participated in Salesforce bootcamp and adapt to Salesforce technology. Engaged in an Agile environment, participate in projects, and acquired certification in Salesforce Administrator and Salesforce Developer.

Dixie Art Portfolio, Database Administrator   September 2010 - March 2011
- Administer data entry for images and standardize format, on top of the basic duty, was assigned to design thumbnail for the website.

Certification

Salesforce Certified Platform Developer I   May 2019
- Issuing Organization: Salesforce   **Credential ID**: 20098587

Salesforce Certified Administrator (SCA)   April 2019
- Issuing Organization: Salesforce   **Credential ID**: 20030388

Projects

AssignForce Salesforce App v3

- The AssignForce app allows a manager to schedule training courses, including assigning rooms, locations, times, and trainers. It provides convenient trainer and room lists, sorted based on criteria such as availability and location. It also allows managers to see a summary of all courses, past present and future, on a timeline. The timeline can be filtered based on location and time period.

- Roles / Responsibilities

    o Inherited source code from the previous sprint, adding required functionality.

    o Integrated external JavaScript library that generates charts from SOQL.

    o Developed Apex Testing Suite to validate Apex.

    o Collaborated in a team environment utilizing Agile methodology and managed knowledge work using SCRUM.

- Environment / Technologies

    o Git, HTML, CSS, Salesforce, Apex Testing, Apex, Lightning Component Framework, Process Builder, SOQL, Approval Process Automation

Is The McDonald's Ice Cream Machine Working? Salesforce App v1

- Is The McDonald's Ice Cream Machine Working? allows users to track the status of McDonald's ice cream machines. Users can update the status of the machines from within the application. If their favorite McDonalds is not listed within the application, users can submit a proposal to add such location(s).

- Roles / Responsibilities

    o Implemented dynamic SOQL for populating Data table in Visualforce Pages.

    o Styled Visualforce page using SLDS. Bootstrap like styling with Salesforce.

    o Administered data integrity practice utilizing Salesforce Data Loader, Data Export, and Data Import Wizard.

    o Utilized Twitter API and Google Maps API to broaden application functionality.

    o Incorporated external Twitter widgets and Galigeo Managed Package.

    o Exercised Agile best practices and upkeep inline code documentation.

- Environment / Technologies

    o Salesforce, Developer Console, Force.com IDE, Apex Testing, Apex, HTML, CSS, Visualforce, Git, SOSL