# John Van Note

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### **Education**

**Drexel University** 

Philadelphia, PA

BS in Business Administration, Minor in Computer Science, 3.59 GPA

2008 to 2013

## **Experience**

#### **Corporation Service Company**

Wilmington, DE

Software/Support Engineer

February 2016 to Present

Responsibilities:

- o Building and upgrading enterprise applications on both the Windows and Unix operating systems across multiple environments maintaining stability and scalability while adhering to tightly-defined schedules.
- Supporting various cross-functional applications by resolving server-side issues and making configuration changes necessary for a growing environment.
- o Creating and implementing architecture plans to leverage existing technologies to solve new organizational needs

#### **Corporation Service Company**

Wilmington, DE

Technical Application Support Engineer

March 2015 to February 2016

Responsibilities:

- o Improved team productivity by automating a series of reporting tasks using Java/Groovy and Visual Basic For Applications.
- o Served as primary support representative for over 10 in-house and third-party applications.
- Responded to customer technical application issues in a timely fashion and maintained responsibility for issue resolution.

#### Solve Media, Inc.

Philadelphia, PA

Technical Support Engineer

October 2014 to January 2015

Responsibilities:

- o Guided publishers through technical implementation of open-source client-side and server-side code.
- Created automation scripts to estimate customer availability across geographic targets reducing overall estimation time by over 50%.
- Assisted with code review and quality assurance.

# **Computer Skills**

- o Programming/Scripting Languages: Python, C++, Java, Groovy, BASH, JavaScript, VBA.
- o Technologies: GitHub, VirtualBox, IntelliJ, iTerm2, SVN.

#### Honors

- o Eight-time Drexel Univeristy Dean's List recipient
- o A.J. Drexel Scholarship recipient, 2008 to 2013