

John Van Note

6210 Belcrest Road, Apt 1438

Hyattsville, MD

20782

☎ 215.518.0823

✉ johnlvannote@gmail.com

📄 <https://github.com/JohnVanNote>

Experience

- February 2016 to Current **Software/Support Engineer**, *Corporation Service Company*, Wilmington, DE.
- Technologies used: Java, Groovy, Python, BASH, Apache HTTP Server, Apache Tomcat, IIS7, Oracle Weblogic 12c, Oracle PL/SQL, GitHub, VirtualBox*
- o Developed a solution to resolve application server issues utilizing a custom Python library to execute BASH commands on Linux RedHat server.
 - o Managed, engineered, and supported the implementation of enterprise ETL tool.
 - o Designed and developed a Groovy application to generate and automated application performance index report on a monthly basis aggregating data from multiple reporting tools including Splunk using an Oracle PL/SQL database backend.
 - o Engineered and implemented production Business Intelligence Reporting tool.
 - o Developed fine-grain procedures for upgrading enterprise Capture and Process management using ned Oracle E-Business Suite backend.
- March 2015 to February 2016 **Technical Application Support Engineer**, *Corporation Service Company*, Wilmington, DE.
- Technologies used: Groovy, VBA, BASH, Splunk, GitHub, SVN, Apache Tomcat, IIS*
- o Automated monthly Visual Basic For Applications.
 - o Primary support representative for over 10 in-house and third-party applications.
 - o Individually maintained a legacy Grails Application, fixing application bugs and extending functionality.
 - o First responder and level one support for a variety of application servers including: Apache Tomcat instances and IIS servers.
- October 2014 to January 2015 **Technical Support Engineer**, *Solve Media, Inc.*, Philadelphia, PA.
- Technologies used: JavaScript, VBA, Perl, PHP, Python, Ruby, Java, .NET, VyprVPN, VMWare Fusion*
- o Provided technical support of external customers integrating open-source CAPTCHA technology in a variety of languages/frameworks including Perl, PHP, Python, Ruby, JSP (Java), and ASP.NET. This also included supporting plugins for various open-source content management systems, such as WordPress.
 - o Used JavaScript and VBA to automate a process estimating customer availability across geographic targets reducing, overall estimation time by over 80% and improving reliability.
 - o Completed code reviews and quality assurance tasks on existing libraries and plug-ins.

Education

- 2008 to 2013 **BS in Business Administration, Minor in Computer Science**, *Drexel University*, Philadelphia, PA, 3.59 GPA.

Computer skills

- o Programming/Scripting Languages: Python, Java/Groovy, C/C++, JavaScript, BASH, Shell, VBA, Ruby.
- o Technologies: GitHub, VirtualBox, IntelliJ, iTerm2, SVN.
- o Servers: Apache HTTP Server, IIS 7, Apache Tomcat, Oracle WebLogic.
- o Database: Oracle PL/SQL.

Honors

- o Eight-time Drexel University Dean's List recipient
- o A.J. Drexel Scholarship recipient, 2008 to 2013