

John Van Note

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Experience

- February 2016 to Current **Software/Support Engineer**, *Corporation Service Company*, Wilmington, DE.
- Responsibilities:
- Building and upgrading enterprise applications on both the Windows and Unix operating systems across multiple environments maintaining stability and scalability while adhering to tight-defined schedules.
 - Supporting various cross-functional applications by resolving server-side issues and making configuration changes necessary for a growing environment.
 - Creating and implementing architecture plans to leverage existing technologies to solve new organizational needs.
 - Designed and developed a Groovy application to generate and automated application performance index report on a monthly basis aggregating data from multiple sources.
- March 2015 to February 2016 **Technical Application Support Engineer**, *Corporation Service Company*, Wilmington, DE.
- Responsibilities:
- Improved team productivity by automating a series of reporting tasks using Java/Groovy and Visual Basic For Applications.
 - Primary support representative for over 10 in-house and third-party applications.
 - Responded to customer technical application issues in a timely fashion maintained responsibility for issue resolution.
- October 2014 to January 2015 **Technical Support Engineer**, *Solve Media, Inc.*, Philadelphia, PA.
- Responsibilities:
- Guided customers through technical integration of open-source CAPTCHA technology in a variety of languages/frameworks including Perl, PHP, Python, Ruby, JSP (Java), and ASP.NET.
 - Used JavaScript and VBA to automate a process estimating customer availability across geographic targets reducing, overall estimation time by over 80% and improving reliability.
 - Completed code reviews and quality assurance tasks on existing libraries and plug-ins.

Education

- 2008 to 2013 **BS in Business Administration, Minor in Computer Science**, *Drexel University*, Philadelphia, PA, 3.59 GPA.

Computer skills

- Programming/Scripting Languages: Python, Java/Groovy, C/C++, JavaScript, BASH, Shell, VBA, Ruby.
- Technologies: GitHub, VirtualBox, IntelliJ, iTerm2, SVN.
- Servers: Apache HTTP Server, IIS 7, Apache Tomcat, Oracle WebLogic

- o Database: Oracle PL/SQL

Honors

- o Eight-time Drexel University Dean's List recipient
- o A.J. Drexel Scholarship recipient, 2008 to 2013