

Role Playing Pattern

11번 질문하기

- 상황질문
- 구매문의
- 예약문의
- 약속잡기

12번 대안제시

- 상품문제
- 약속취소
- 물건고장
- 물건 분실

13번 과거경험

- 11번 12번 관련

오픽 Role-play 유형1

#1 Role-play: Asking Questions

[전화를 걸었을 때]

- Hello, this is Janet.
- Hello. This is Janet calling.
- Hello. This is Jessica Lee from ABC Company.
- This is Jack from the marketing department of ABC Company.

[인사말]

- How are things going? How are things?
- What have you been up to? How have you been?
- What have you been doing lately?
- Is everything going well?
- How are you?

[전화를 건 목적]

- I am calling to make/cancel a reservation.
- I am calling to ask you a favor.
- I am calling to ask you if I could postpone my appointment with Dr. Kim.
- I am calling because I need to ask you some questions about my business trip next week.
- I am calling about arranging our vacation plan.
- There are some questions concerning our trip.
- This is concerning the meeting we have arranged.
- There are some questions I need to ask you. It is regarding our party.

[끝맺음]

- Please call me anytime.
- Please call me when you get home.
- Please call me back when you have time.
- Let me know when you have time.

- Please let me know what you get a chance.
- I will be waiting to hear from you as soon as possible.
- Thank you. I appreciate it.
- Think about what I just said, and I will call you back tomorrow.
- Feel free to contact me at 000-0000.
- I will be waiting for your call.

#2 Role-play: 실전연습

[Question]

I would like to give you a situation to act it out.

You want to buy two tickets to go watch a concert tonight.

Call the theater and ask two or three questions about ways to get tickets.

[Answer]

Hello. I am calling to inquire about tickets for a concert tonight.

My friend and I are thinking of catching 7 o'clock concert.

Are there any tickets available for two people?

Okay, how much it is per person?

That's much more expensive than I thought.

Do you offer special discounts or promotions?

So, you are saying that it is cheaper to go there in the afternoon, not at night, right? I see.

That's good information.

Just one more question, do I have pay booking fees if I pay with my credit card? 2%? I see. Then I would like to pay cash.

Just one more question, do I have pay booking fees if I pay with my credit card? 2%?

I see. Then I would like to pay cash.

Can I visit the ticket booth and pay cash there?

Okay, then I will just book tickets online. That's it.

Thank you very much for your help