John Blesson Rowe

Address: Hill Top, Hill Station

Telephone: +23279969094
Email: johnblessonrowe@gmail.com
Github: github.com/Johnblesson
Linkedin: www.linkedin.com/in/john-blesson-rowe-59a935240

Place of Birth: Freetown, Sierra Leone | Citizenship: Sierra Leonean |
Gender: Male
Marital Status: Married | Religion: Christianity

PERSONAL SUMMARY

Good team skills and interpersonal skills, good team cooperation；excellent learning ability, can quickly master new knowledge and skills；Cheerful and optimistic, job psychograph with healthy mind.

WORKING EXPERIENCE
IT & OPERATIONS SUPPORT
TONIFEL ENTERPRISE || ACCRA, GHANA
August 2019 - December 2020

- **Incident Management**

First level resolution of incidents/service requests. Escalating incidents/service requests that they cannot resolve within agreed timescales to the IT support teams and vendors. Communication to the IT Management on major incident progress. Problem-fixing all incidents, requests, and other calls. Provide guidance on the quality of replacement spares and parts. Application and Network links monitoring, reporting and follow-up for resolution. Troubleshoot hardware and software issues in person, remotely and via phone, supporting in-house business solutions; desktop and web applications, and developing checklists and scripts for resolving routine problems.

- **Customer Relations**

Support and configure end users on various standard and business applications like Email and internet, taking users through a series of best practices as well as advising on the proper use of hardware and software. Keep affected customers informed about incidents and request resolution progress on a daily basis, notifying them of impending changes.

- **Buyer systems support**

Implement Service Support policies, plans, and strategies relating to IT safeguard warehouse operations and contents by establishing and monitoring security procedures and protocols.

- **Processes, Policies, and Compliance**

Leverage on global sourcing software to run plan production and delivery timelines with buyers. Coordinate and process samples to meet the buyer's specifications. Design order requirements for trimmings and accessories according to buyer's specifications. Maintain fabric/trim library, sample development logs, trim inventory/liability inventory, and production archives library. Coordinate with the procurement department to manage material lead time. Enter and maintain updates for each style in the Garment sourcing and tracking management systems. Design and distribute daily & weekly production status reports. Coordinate with the production team to actualize PO specifications Achieved 80% quality compliance level on all orders with the production team. Manage buyer communication and expectation throughout the production phase.

GRAPHIC DESIGNER
FREELANCE
Ghana | Sierra Leone
July 2017 - Present

- Design various communication materials for print and digital use such as: brochures , flyers and posters that are consistent with the company's branding guideline.
- Work with various departments to create new design ideas and concepts that reflect the desired theme and tone of the communications.
- Develop alternative story forms (charts, infographics, process charts, etc.) as appropriate to generate maximum exposure for the company's brand.
- Develop templates for upcoming & adhoc communications.
- Contribute to creative brief on branding and product support.
- Work with a wide range of media and use graphic design software.
- Support the marketing team to create and edit videos.

SOFTWARE DEVELOPER
FREELANCE
Ghana | Sierra Leone
September 2021 - Present

- Writing and implementing efficient code.
- Identifying areas for modification in existing programs and subsequently developing these modifications
- Maintaining and upgrading existing systems
- Testing and evaluating new programs
- Training users.
- Working closely with other developers, UX designers, business and systems analysts

GRAPHIC DESIGN CONSULTANT
FREELANCE
Ghana | Sierra Leone
May 2017 - Present

Help several start-ups and churches in Sierra Leone, Ghana, London and USA in:

- Developing graphics for their product illustrations, logos, and websites
- Design flyers for their weekly and monthly programs
- Use user-centered design theories to determine the message the design should portray
- Advise clients on strategies to reach a particular audience and lead the scope of the customer engagement project
- Develop concepts, graphics, and layouts for the businesses.

EDUCATION BACKGROUND
2007-2010 Basic Education Certificate Examination (BECE)
Government Rokel Secondary School, Tower Hill.

2010-2013 West Africa Secondary School Certificate Examination
Charity High School, Wellington, Freetown.

PROFESSIONAL CERTIFICATIONS
Alx-Africa   -   Full-Stack Software Engineering
                      Backend Development
                      Student ID: 68273

Foundations
The primary focus of Foundations is to achieve mastery of fundamental engineering concepts and become skilled in coding. Professional Development will be a key supplement of this primary goal. At the conclusion of Foundations, students will have acquired a strong foundation of technical

knowledge from which they can either build upon with a Specialization or begin preparing for interviews and jobs as part of Holberton's interview prep, Career Sprint.

Specialization - Backend Development
● **Modern JavaScript**
  ● ES6
  ● TypeScript
  ● Node JS basic
  ● Unittests

● **Python**
  ● Variable annotations
  ● Async
  ● Unittests and integration tests

● **Storage**
  ● Advanced MySQL
  ● NoSQL
  ● Redis

● **Back-end**
  ● Pagination
  ● Caching
  ● i18n
  ● Queuing system in JS

● **User Data**
  ● Personal data
  ● Authentication - Basic & Session
  ● User authentication

EC Council   -   CEH Cyber Security and Ethical Hacking
Network Security, Computer Security, Cloud Security, Internet of Thing Security, Computer Networking, A+, Linux +, Penetration testing.

2020 - **Diploma Human Resource Management**
          Alison (E-learning)
          Student ID: 11451499

2023 - **Diploma Project Management**
          Alison (E-learning)
          Student ID: 11451499

PROJECTS

1. **Sierra Church Finder**

Tools: Node js, Express js, View Engine(Hbs), HTML, CSS, JavaScript
Using MVC Architecture.

2. **Personal company website**

Tools: Node js, Express js, View Engine(Ejs), HTML, CSS, JavaScript.
Using MVC Architecture.

3. **Vault**

ALX-SE Specialization Portfolio Project (Group project)
Tools & Technologies: HTML, CSS, Javascript, Python (Django), PostgreSQL.
Using MVC Architecture.

4. **E-Shoprite**

An online shopping application.
Tools: Node js, Express js, View Engine(hbs), HTML, CSS, JavaScript.
Using MVC Architecture.

5. **Church Application**

Tools: Node js, Express js, View Engine(hbs), HTML, CSS, JavaScript.
Using MVC Architecture.

6. **Results Management System (Backend)**

Tools and Technologies: Node js, Express, MongoDB
Using MVC Architecture

TOOLS AND TECHNOLOGIES

BACKEND

- Node js (Express js)
- Python (Flask, Django)
- Go Lang

FRONTEND

- JavaScript
- Typescript
- HTML5
- CSS 3
- React Js

DATABASE

- MYSQL
- MongoDB
- Redis

SKILLS AND KNOWLEDGE

- Backend Development
- Full Stack Software Development
- DevOps Engineering
- Programming Languages: [Node.js, Python, Go lang]
- Web Development: [HTML, CSS, JavaScript]
- RESTful API Design and Development
- Database Management: [SQL, NoSQL, etc.]
- Server-Side Frameworks: [Express, Flask, Django]
- Microservices Architecture
- Cloud Services: [AWS, MongoDB Cloud, Google Cloud]
- Scalability and Performance Optimization
- Version Control: [Git]
- Continuous Integration/Continuous Deployment (CI/CD)
- Scripting and Automation

OPERATING SYSTEMS

- Windows
- Linux (Kali Linux, Ubuntu, Debian, Windows Subsystem for Linux)

OTHER CERTIFICATIONS

Young Africa Leaders Initiative Network (YALI NETWORK)

1. Servant Leadership 2017
2. Understanding Human Rights 2018
3. Strengthening Public Sector Service 2017
4. Basic of Public-Private Sector

REFEREES

1. Mr. Idrissa Sannoh
   Deputy Director Western Region & Students' Secretary
   Ministry of Technical and Higher Education
   New England Ville, Freetown.
   +23276696935

2. Bako Sia Fasuluku
   Director Research and Planning
   Ministry of Technical and Higher Education
   New England Ville, Freetown.
   +23279814029

3. Mr. Edward AB Turay
   Regional Manager
   Sierra Leone Commercial Bank

Cline Town, Freetown.
+23276863886

4. Mr. Emmanuel Williams
   Chief Technician Officer (CTO)
   Qcell Sierra Leone
   Kingharman Road, Freetown.
   +23231001006