

1. SBS PRIVÉ

SBS PRIVÉ welcomes you with to extraordinary experiences, unbeatable shopping, inspirational gift advice and access to both authentic African and global brands

- Policies

We look forward to serving you as a new member of SBS PRIVÉ. Your membership privileges and conditions are described below. If you have any questions, please contact the Membership Department at SBS PRIVÉ.

- Membership

Membership free, and available to all upon registration.. SBS PRIVÉ reserves the right to refuse membership to any applicant. Membership is subject to the rules adopted by SBS PRIVÉ. Rules may be amended without notice. Membership is revocable without notice or cause.

- Members are required to register with full details to qualify for special deals.
- Membership Cards/registration are not transferable
- Members are welcome to bring their children and guests to our SBS PRIVÉ Events. However, only Members may purchase using his/her Membership Card/log in details.
- Replacement or exchange will be done within 7 days from date of purchase accompanied with the original receipt, packaging, manual and factory seals intact.
- Undergarments are non-returnable nor exchangeable.
- For perishable items, replacement or exchange will only be done within 24 hours from date of purchase.

SBS PRIVÉ members enjoy 7 days easy returns after your order has been delivered. You will receive 100% refund for your item plus shipping fees, if we delivered a damaged, defective, wrong item

[Click here to learn more about our returns policy](#)

or [Contact us here](#) if you want to initiate a return request

2. Shop Brands

Our selection of leading international and local brands or authorized brand distributors offer authentic products with 100% official warranties and 7 days free return policy.

Our goal is to provide such great value that you will save you money on your beauty needs and lifestyle needs throughout the year.

REGISTER AS A VENDOR

3. Distribution

Register [here](#) to be a reseller or to have us distribute your brand.

4. Events and Lifestyle

Join our exclusive membership/guest list to be invited to VVIP Launches and private events.

International Brands

Register [here](#) to have a Buyers Launch party for your brand

[More Content under old site](#)

5. Beauty Business

[Get Content under old site](#)

6. Training & Internships

[Get Content under old site](#)

7. Book Services

Enjoy the best services for less through our affiliate program, register [here](#) for full details.

Services Options

- Spa Services
- Medical Aesthetics & Corrective
- Hair Dressing & Barbers

TERMS AND CONDITION

SECTION 12 - PROHIBITED USES

In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

SECTION 13 - DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.

We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall Compass Global Services Ltd, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but

not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility.

SECTION 14 - INDEMNIFICATION

You agree to indemnify, defend and hold harmless Compass Global Services Ltd and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third-party due to or arising out of your breach of these Terms of Service or the documents they incorporate by reference, or your violation of any law or the rights of a third-party.

SECTION 15 - SEVERABILITY

In the event that any provision of these Terms of Service is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Service, such determination shall not affect the validity and enforceability of any other remaining provisions.

SECTION 16a-PAYMENT

A free payment solution tailored for you

Pay securely with your Mastercard, Visa, Verve card or an online bank transfer today, and relax until your order is delivered. If anything goes wrong with the ordering process, you will be refunded for the full amount of your order. All you need to do is enter your payment details and verify our payment with your token or an SMS code from your bank

SECTION 16b TERMINATION

The obligations and liabilities of the parties incurred prior to the termination date shall survive the termination of this agreement for all purposes.

These Terms of Service are effective unless and until terminated by either you or us. You may terminate these Terms of Service at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms of Service, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

SECTION 17 - RETURN POLICY

All Our products are backed by Compass Global Services Ltd Guarantee. We will gladly refund or replace an order due to fulfilment and/or delivery issues. We will refund your order once unopened items are received at our fulfilment centre/office. Please keep in mind, the consumer is responsible for shipping charges.

Please contact us at sales@serahsbeautysecrets.com or call us at, 01-4542619. Allow our Customer Service Department to get back to you within 48-72 hours.

When returning an item, ensure all seals, tags and accessories are left intact and item is in its original packaging. We recommend that you keep the original carton and packaging material for a smooth and easy return.

Get your refund within 72 hours when you drop off item at our office.

SECTION 18 - ENTIRE AGREEMENT

The failure of us to exercise or enforce any right or provision of these Terms of Service shall not constitute a waiver of such right or provision.

These Terms of Service and any policies or operating rules posted by us on this site or in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms of Service).

Any ambiguities in the interpretation of these Terms of Service shall not be construed against the drafting party.

SECTION 19 - GOVERNING LAW

This Agreement shall be governed by and construed in all respects in accordance with the laws of the Federal Republic of Nigeria.

SECTION 20 - CHANGES TO TERMS OF SERVICE

You can review the most current version of the Terms of Service at any time at this page.

We reserve the right, at our sole discretion, to update, change or replace any part of these Terms of Service by posting updates and changes to our website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms of Service constitutes acceptance of those changes.

SECTION 21 - CONTACT INFORMATION

Questions about the Terms of Service should be sent to us at sales@serahsbeautysecrets.com

Office address: The building, 66 Bode Thomas Street, Surulere, Lagos, Nigeria.

FREQUENTLY ASKED QUESTIONS

Can I cancel my order?

Yes, you can cancel your order if it is in waiting to be shipped status. Please note that orders in shipped status cannot be canceled. Kindly reject delivery once you are contacted by our delivery agent

My order was prepaid, how will I get a refund?

If you cancel your order online, you will receive a refund in your account within 48 hours. If you reject the delivery of the order, your refund will be processed as soon as the order is updated as delivery failed within 48 hours

My order has been shipped but I still want to cancel it.

If your order has been shipped, not to worry, once you are contacted by our delivery agent, kindly reject the delivery of the shipped order.

Please contact us at sales@serahsbeautysecrets.com or call us at, 01-4542619. Allow our Customer Service Department to get back to you within 48-72 hours.