

## Summary:

QA Engineer with 10+ years of experience manually testing software – including single-page web apps, desktop software, and mobile apps – for retail, medical, accessibility, and entertainment industries. Trilingual: English, Spanish, and American Sign Language.

## Skillset:

### Testing and Reporting:

Agile, Scrum, and Continuous Integration. Ad-hoc testing, regression and bug reporting. Issue tracking in JIRA, Parature. Writing test procedures and documentation in Testrail.

### Languages and Tech:

HTML, CSS, JavaScript, jQuery, JSON, Chrome Debugger, REST, Ruby, Macintosh, Windows PC, Android, and iOS.

## Education:

2015 - 2017:

**Austin Community College**

Austin, TX

Interpreter Program

2008 - 2012:

**ASL School - Austin, TX**

American Sign Language

2000 - 2001:

**Vista College - Berkeley, CA**

Video Editing, Life Drawing

1995 - 1996:

**A.I. of Houston - Houston, TX**

Fine Art, Typography, 3D Max

1993 - 1995:

**San Jacinto College - Pasadena, TX**

TX

Computer Science, Fine Art

## Work Experience:

### EverlyWell - Austin, TX

**Senior QA Engineer: 7/18 to 10/18**

- Developed and maintained QA pipeline for CI/CD.
- Tested incoming features for website.
- Mentored staff in effective bug writing.
- JIRA administration.

### YouScience - Austin, TX

**QA Engineer: 7/17 to 7/18**

- Defined and enforced QA structure and procedure.
- Created and maintained Test Case Scenarios.
- Performed Verification, Integration, and Regression Testing
- Created templates for ticket writing of effective bugs and stories.
- Created documentation for new product features.

### Retail Me Not - Austin, TX

**QA Engineer: 5/15 to 5/17**

- Analyzed results and updated code of RetailMeNot's automated test system.
- Developed Javascript tooling to easily validate RetailMeNot.com analytics.
- Standardized smoke testing data suite to ensure uniformity across environments.
- Created documentation for use cases, used for on-boarding & employee reference.
- Was a member of the Production Support on Duty (PSOD) rotation crew.

### Communication Service for the Deaf - Austin, TX

**QA Engineer: 5/13 to 1/15**

- Created initial QA procedures for GoVineya.com, a Ruby on Rails web app.
- Wrote automated, and semi-automated tests in Ruby with Watir-Webdriver.
- Created, planned, and executed test runs for each release cycle.
- Communicated in American Sign Language, adhering to Deaf culture and norms.
- Set up virtualization for testing IE browsers on OSX machines.

### DocbookMD - Austin, TX

**Lead QA Tester: 7/12 to 3/13**

- Test lead for medical software app for Android and iOS tablets and phones.
- Established new testing procedures and wrote test suites.
- Ensured HIPPA compliance of messaging app.
- Managed remote testers and development of local testing team.