

Summary:

10+ years of experience manually testing software as QA— including single-page web apps, desktop software, and mobile apps – for retail, medical, accessibility, and entertainment industries. Trilingual: English, Spanish, and ASL.

Skillset:

Testing and Reporting:

Agile, Scrum, and Continuous Integration. Ad-hoc testing, regression and bug reporting. Issue tracking in JIRA, Parature. Writing test procedures and documentation in Testrail.

Languages and Tech:

HTML, CSS, JavaScript, jQuery, JSON, Chrome Debugger, REST, Ruby, Macintosh, Windows PC, Android, and iOS.

Education:

2015 - 2017:

Austin Community College

Austin, TX

Interpreter Program

2008 - 2012:

ASL School - Austin, TX

American Sign Language

2000 - 2001:

Vista College - Berkeley, CA

Video Editing, Life Drawing

1995 - 1996:

A.I. of Houston - Houston, TX

Fine Art, Typography, 3D Max

1993 - 1995:

San Jacinto College - Pasadena, TX

Computer Science, Fine Art

Work Experience:

GeekSI - Austin, TX

Quality Assurance: 3/19 to Present

- Enforced protocol and patterns for reproducible testing.
- Created and updated test cases and scripts.
- Recorded and tested defects found in development phases.
- Reviewed stories and requirements for testability.

EverlyWell - Austin, TX

Quality Assurance: 7/18 to 10/18

- Developed and maintained QA pipeline for CI/CD.
- Tested incoming features for website.
- Mentored staff in effective bug writing.
- JIRA administration.

YouScience - Austin, TX

Quality Assurance: 7/17 to 7/18

- Defined and enforced QA structure and procedure.
- Created and maintained Test Case Scenarios.
- Performed Verification, Integration, and Regression Testing
- Created templates for ticket writing of effective bugs and stories.
- Created documentation for new product features.

Retail Me Not - Austin, TX

Quality Assurance: 5/15 to 5/17

- Analyzed results and updated code of RetailMeNot's automated test system.
- Developed Javascript tooling to easily validate RetailMeNot.com analytics.
- Standardized smoke testing data suite to ensure uniformity across environments.
- Created documentation for use cases, used for on-boarding & employee reference.
- Was a member of the Production Support on Duty (PSOD) rotation crew.

Communication Service for the Deaf - Austin, TX

Quality Assurance: 5/13 to 1/15

- Created initial QA procedures for GoVineya.com, a Ruby on Rails web app.
- Wrote automated, and semi-automated tests in Ruby with Watir-Webdriver.
- Created, planned, and executed test runs for each release cycle.
- Communicated in American Sign Language, adhering to Deaf culture and norms.
- Set up virtualization for testing IE browsers on OSX machines.