# John Bogart

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## **Experience**

r.technology | Cleveland, OH | Founder | March 2025 - Present

- Founded my very own tech incubator! It's been incredibly exciting and also very difficult
- Launching <u>braign.io</u> with my friend and partner, focusing on slow organic growth
- Learning how to combine my passions and my talents
- Exploring the frontier of tech with a focus on health, computing, and creativity

Gryphon Group | Beachwood, OH | IT Director | Dec 2023 - March 2025

- Created and enforced cybersecurity policy, governance policy, and more to adhere to industry standards
- Supported growth from 10 to 65 employees, managing the full stack of IT needs
- Supported annual planning including risk and security assessments then executed on IT Roadmap
- Organized and secured sprawling IT infrastructure by implementing ticketing system and MDM solution

Gryphon Group | Beachwood, OH | Web Developer | May 2022 - Dec 2023

- Grew web app user base from 1000 to 3000 users, daily active users also tripled
- Designed and implemented new features to enhance user experience and drive adoption, taking app from v0 to v1.6
- Managed production deployments using CI/CD pipeline and ad hoc scripts

Lazorpoint | Cleveland, OH | Support Desk Coordinator | Dec 2021 - May 2022

- Manage 50-200 tickets in support queue from inception to completion, ensuring accuracy and speed goals are met
- Monitor over 100 system critical devices to prevent production issues
- Complete 5 move add and change requests weekly
- Produce and maintain 100s of knowledge base articles and data tracking routines to optimize and reduce future workload
- Maintain more than 25 client relationships while promoting mission statements

DSST | Denver, CO | Long Term Substitute Computer Science Teacher | Jan. - March 2019

- Led over 100 8th graders in exploring the possibilities of technology
- Developed semester's lesson plans to guide students through an introduction to the IT world

#### **Skills**

Web Development | System Administration | Cyber Security | React | Typescript | Node.js | NextJS | MySQL | Java | UX/UI Creative | Effective | Adaptable | Passionate | Organized | Empathetic

### **Projects**

johnjackbogart.com: My personal site, a place for me to share what I'm working on

r.technology: A landing page for my incubator r technologies

braign.io: An AI powered marketing tool, our first product!

#### **Personal Summary**

- I attended OSU for Biomedical Engineering (1 yr.) and the General Assembly professional bootcamp for Full Stack Web Development, while spending the gaps in between self educating myself.
- I am building a tech incubator right now. Technology has been my passion for my entire life and I am excited to learn and improve my craft while inspiring others to work in technology.
- I love running and making music on the side! It's been important for me to find balance and these have been great outlets