

## Park Chapel

1176 E McKenzie RD  
Greenfield, IN 46140  
P: 317-318-0479  
E: support@parkchapel.org

# Park Chapel

## Computer Repair Summary

### Ticket ID

1143



### Customer Info

Ethan Davis  
Children's Ministry  
P: 1 (317) 318 - 0456  
X: 1016

### Product Info

edavis-mbp-10  
MBP, Mid 2010  
4 GB RAM  
240 GB SSD  
130 GB Free

### Serial Number

W8025286AGZ



### Asset Tag

020139



### Warranty Info

Expired  
Purchased: 6-17-2010  
Expected Refresh: 12-17-2014

### Service Dates:

Date Recieved: 5-20-2014  
Date Completed: 5-20-2014

## Back in good hands: Yours.

Thank you for your patience as we worked on your Mac. Initially, the computer was brought because...

### Reason:

Upgrade Computer to Mavericks

### Here's what we did:

- ✓ Backed up user documents
- ✓ Wiped computer and imaged Mavericks
- ✓ Restored user documents
- ✓ Verified computer was up to date
- ✓ Ran computer tests
- ✓ Cleaned computer inside and outside

Your Mac is now ready for use and passes final testing.

HD/SSD  
RAM

Passed

Passed

Processor  
Fans

Passed

Passed

Sensors  
OS

Passed

Passed

If you have any problems with your computer, submit a support ticket by emailing support@parkchapel.org, or give us a call, at extension 3103.

Sincerely,

Park Chapel IT Department

### Repair Notes:

Everything went well. Ethan will be shown how to login to Crashplan when his computer is delivered.