

# Johnnie Hicks

## EMAIL

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## LINKEDIN

<https://www.linkedin.com/in/johnnie-hicks-a3990320a/>

## GITHUB

<https://github.com/Johnnie007>

## PORTFOLIO

<http://www.johnnieh.me>

## PHONE

+1-321-505-4198

## EDUCATION

### BrainStation | Diploma Candidate, Web Development

APR 2021 - JUN 2021, Remote

*12-Week Immersive Bootcamp. I learned how to write and update software throughout the course. I created new applications from start to finish, as well as updated already existing code. Also, I engineered new features for my existing applications.*

### Jacksonville University | Bachelors in Business Administration

AUG 2011 - AUG 2015, Jacksonville, FL

*A four year degree in Business Administration, throughout my major I gained valuable leadership skills, how to make great practical choices, and time management skills.*

## SKILLS

HTML5, CSS, JavaScript, React.js, Document Object Model (DOM) APIs, Node.js, Express.js, Web APIs, User Authentication, OAuth, Heroku, GitHub, WebPack, MySQL, JAVA, Spring, PostgreSQL, Typescript, Angular

## EXPERIENCE

### Cook Systems

Junior Software Engineer

MAR 2022 - PRESENT, Remote

- Developed Full Stack web applications to analyze and process data for the FedEx Ground team.
- Ensure applications security and ability to communicate with multiple APIs.
- Developed and executed test procedures for software components.

### Hack for LA - Website Development Team

Software Engineer - Volunteer

NOV 2021 - FEB 2022, Remote

- Worked closet with the UX team to ensure the client needs at met,
- Completed task that was created and placed in the backlog.
- Reviewed my peers' code and checked for any bugs or inconsistencies.

### Sonder

Guest Experience Agent

MAY 2019 - MAR 2020, Denver, CO

- Responded to, troubleshooted, and resolved guest issues in a timely manner.
- The first point of contact for all our guests via phone, email and chat.
- Coordinated with the city teams to resolve issues on the ground and provide ongoing updates to guests.

### Gusto

Renewal Team Contractor

SEP 2018 - JAN 2019, Denver, CO

- Collected and reviewed sensitive documents to pass to the appropriate department/ individual.
- Assisted the different teams by being the point of contact for our clients .
- Onboarded and offboarded client's employees based on needs.