Johnnie Hicks

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EDUCATION

BrainStation | Diploma Candidate, Web Development

APR 2021 - JUN 2021, Remote

12-Week Immersive Bootcamp. I learned how to write and update software throughout the course. I created new applications from start to finish, as well as updated already existing code. Also, I engineered new features for my existing applications.

Jacksonville University | Bachelors in Business Administration

AUG 2011 - AUG 2015, Jacksonville, FL

A four year degree in Business Administration, throughout my major I gained valuable leadership skills, how to make great practical choices, and time management skills.

SKILLS

HTML5, CSS, JavaScript, React.js, Document Object Model (DOM) APIs, Node.js, Express.js, Web APIs, User Authentication, OAuth,: Heroku, GitHub, WebPack, MySQL, JAVA, Spring, PostgreSQL,Typescript, Angular

EXPERIENCE

Cook System

Junior Software Engineer - Contract
MAR 2022 - PRESENT, Remote

- Developed Full Stack web applications to analyze and process data for the FedEx Ground team.
- Ensure applications security and ability to communicate with multiple APIs.
- Developed and executed test procedures for software components.

Hack for LA - Website Development Team

Software Engineer - Volunteer
NOV 2021 - FEB 2022, Remote

- Worked closet with the UX team to ensure the client needs at met,
- Completed task that was created and placed in the backlog.
- Reviewed my peers' code and checked for any bugs or inconsistencies.

Sonder

Guest Experience Agent
MAY 2019 - MAR 2020, Denver, CO

- Responded to, troubleshooted, and resolved guest issues in a timely manner.
- The first point of contact for all our guests via phone, email and chat.
- Coordinated with the city teams to resolve issues on the ground and provide ongoing updates to guests.

Gusto

Renewal Team Contractor
SEP 2018 - JAN 2019, Denver, CO

- Collected and reviewed sensitive documents to pass to the appropriate department/ individual.
- Assisted the different teams by being the point of contact for our clients .
- Onboarded and offboarded client's employees based on needs.