# C U RT IN U N IV ER SIT Y STUDENT

JONATHAN SANTOSO

# CONTACT INFOR M AT ION



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# SKILLS

PROFILE

I'm a 21-year-old Indonesian international student from Curtin University looking to build experience and gain skill to work in the real world. I have customer service skills I learned from my previous jobs as a waiter and retail staff. My greatest strengths are creativity and problem solving which can help the company tackle problems that may present itself. I’m a Hard worker that can provide more energy and output for the company. I'm very willing to put effort into learning to be better at the job that I'm assigned to. I also love to work in a team and willing to communicate which would help to create a better team chemistry and working environment.

Customer Service Communication Critical Thinking Problem Solving Creativity Adaptability

Quick Learner

# L ANGUAGES

Indonesian | Native

# WORK EXPERIENC E

## WAITER

**Miso Hangry.** South Perth | Jul 2023 - Dec 2023

* Greeting, serving, and taking orders from customers.
* Cleaning the store and dishes.
* Occasionally helping to make the salad for the dishes.
* Organizing the store and its products to make it look presentable and more accessible for customers.
* Answering the store phone, which is usually inquiries regarding the store and its service from potential customers.

English | Advanced Malay | Intermediate

## DAIRY RETAIL STAFF

**Coles.** Karawara | Jul 2024 - Aug 2024

* + Restocking the shelves in the dairy section.
  + Organizing the product to make it neater and more accessible for customers.
  + Helping customers find items that are related to the dairy section.

# EDUCATION

## BACHELOR OF COMMERCE, ECONOMICS MAJOR

**Curtin University.** Bentley, WA, Australia | Feb 2022 - Present

## DIPLOMA OF BUSINESS AND COMMERCE

**Curtin College.** Bentley, WA, Austalia | Oct 2021 - Jun 2022

## INDONESIAN HIGHSCHOOL DIPLOMA

**SMAN1 Tanjungpandan.**

Jl. Gatot Subroto, Tanjungpandan, Belitung | Jul 2017 - Jul 2020