

CHINONSO JOHN NKPOLUKWU

Web Developer Professional

Address: 3012/220 Spencer Street, Melbourne, VIC 3000

Phone: 0401823031

Email: john.nkp1@gmail.com



Portfolio: [johnnsonkp](#) **GitHub:** <https://github.com/johnnsonkp> **Linkedin:** [chinonso-john-nkpolukwu](#)

Software developer student and professional, with over 7 years of experience in customer service environments, seeking the successful application of software developer knowledge and customer service and IT experience into a Front-end Developer role.

SKILLS

Front-End

Javascript ES6 / jQuery
CSS / SASS/ SCSS
HTML

Back End

REST / MySQL
MongoDB
Heroku

Source Control

Git(Git Flow)
SCRUM / Agile
Github

FrameWorks

Bootstrap
Ruby on Rails

UI/UX

Wire-framing
Prototyping
Adobe XD

PROJECTS

CozyTees: [Live Site](#)

HTML | CSS/SCSS | Javascript | Ruby on Rails

↳ A two sided marketplace application with stripe payment integration

Bitflix: [Live Site](#)

HTML | CSS/SCSS | Javascript | Ruby on Rails

↳ Movie database application on rails created with the fetch API.

PROFESSIONAL EXPERIENCE

Data Entry Officer, {REMOTE}

My Emergency Dr, Sydney - [2019 - Present]

- ↳ Exceptional data entry for industry leader in tele-health
- ↳ Providing administrative support to emergency medicine specialists and management team
- ↳ Liaising with other allied health care professionals remotely

Member Care Consultant

HCF Insurance, Parramatta - [2018 - 2019]

- ↳ In depth understanding of the Australian healthcare system, and the ability to relay information to members.
- ↳ Expert troubleshooting when handling members online queries.
- ↳ Selling life insurance by educating members in order to meet daily and monthly KPIs.

Customer Service Representative, Inbound & Outbound Specialist

NRMA Motoring & Services, Sydney Olympic Park - [2016 - 2018]

- ↳ Expert customer servicing, whilst identifying new sales, up-selling and cross-selling opportunities.
- ↳ Cross-skilled in multitude areas including insurance, roadside assistance, inbound and outbound.
- ↳ Fluency navigating range of business systems.

EDUCATION

↳ **Coder Academy** / Full stack web developer bootcamp

↳ **RMIT** / Bachelor of Information Technology