JOHN KAKAREKA

Computer Science Student

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in LinkedIn

CAREER OBJECTIVE

As a dedicated computer science student, I bring a unique blend of technical expertise and interpersonal abilities. My background as a supervisor gives me an edge with properly managing workers and customers coupled with my passion for coding and problem-solving, positions me well for success in any industry.

WORK EXPERIENCE

Aquatics Supervisor

LifeTime Fitness

📅 May 2023 - Current 📍 Algonquin, IL

- Supervised a team of lifeguards and swim instructors, ensuring adherence to safety protocols and high standards of customer service.
- Managed scheduling and coordinated shifts to maintain
- optimal staffing levels and coverage during peak hours.
- Conducted regular training sessions and drills to keep staff updated on emergency procedures and lifeguard techniques.
- Addressed and resolved member concerns and complaints promptly, enhancing overall member satisfaction.
- Organized and led swim classes and aquatic programs, increasing participation and engagement by 20%.

Sales Associate

Kohls

📅 November 2022 – April 2023 📍 Algonquin, IL

- Provided exceptional customer service by assisting customers with product selection, answering questions, and resolving issues.
- Handled cash register operations, processed payments, returns, and exchanges efficiently.
- Organized and replenished merchandise on the sales floor, ensuring displays were attractive and well-stocked.
- Informed customers about ongoing promotions, sales, and loyalty programs to enhance their shopping experience.
- Worked closely with team members to achieve sales targets and provide a seamless shopping experience.
- Assisted in training new sales associates on store policies, procedures, and customer service techniques.

EDUCATION

B.S.
Computer Science
Indiana University

📅 August 2024 - May 2028 📍
Bloomington, IN
🎓 GPA: 3.8

RELEVANT COURSES

Discrete Structures

Computer Programming

Software Systems

Linear Algebra & Applications

SKILLS

- Technical Support
- Python
- Microsoft Office
- Problem-solving
- Communication
- Team Collaboration
- Customer Service
- Adaptability
- Eager Learner

CERTIFICATIONS

- Studying for CompTIA A+