

# JOHNNY MACHADO

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## WORK EXPERIENCE

### LIFERAY

Recife, Brazil

Software Engineer

Aug 2022 - Dec 2022

- Led front-end initiatives aligned with product UX goals, increasing engagement by 30%.
- Refined backend logic for performance at scale, improving efficiency by 5%.
- Deployed full-stack applications with zero-downtime releases and fewer regressions.
- Championed documentation practices across teams, reducing review-time errors by 40%.
- Dockerized legacy apps, cutting manual ops overhead by 20 hours/month.

Assistant Project Manager

Feb 2022 - Aug 2022

- Designed onboarding systems for 25+ interns, reducing ramp-up time by 30%.
- Led bi-weekly code reviews, increasing quality and mentorship impact.
- Acted as technical liaison between interns and senior engineers to resolve blockers quickly.

### NEOVERO

Recife, Brazil

Customer Success Analyst

Jan 2021 - Feb 2022

- Bridged customer feedback and product development for continuous improvement.
- Ran over 200 monthly calls, decreasing post-sale issues by 15%.
- Trained 50+ clients on product features quarterly, improving adoption by 30%.
- Designed inventory data queries, increasing accuracy by 65%.

### TECFREEZER

Recife, Brazil

Full-Stack Engineer

Feb 2020 - Jan 2021

- Built scalable React/GraphQL UIs, cutting load times by 40%.
- Automated back-end inventory workflows, decreasing errors by 35%.
- Refactored mission-critical systems, reducing errors by 40% and improving uptime.

## EDUCATION

International Business University

Toronto, ON

MBA, Information Systems Management

Toronto School of Management

Toronto, ON

Diploma, Data Analytics

Graduation Date: 2025

Universidade Estácio de Sá

Recife, Brazil

B.S., Computer Information Science

Graduation Date: 2023

## SKILLS & INTERESTS

**Skills:** Full-Stack Engineering, Open-Source Collaboration, Scalable Web Architecture, AI & Automation

Integration, Pair Programming, CI/CD & Containerization, QA/Test Coverage Strategy, System Refactoring & Debugging, High-Impact Documentation, Agile & Cross-functional Collaboration. Tech Stack: JavaScript, React, GraphQL, Git, Docker, Oracle DB, SQL, Node.js, Angular, HTML/CSS. Languages: Portuguese (Native), English (Advanced), Spanish (Advanced), French (Basic).

**Interests:** Building scalable systems, AI-first development, open-source culture, pair programming, engineering excellence, continuous growth.