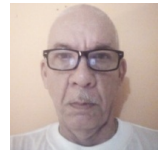


Customer Service Representative & Tech Support

Juan Humberto Manzzo Palmer

☎ 507 6488-9413
✉ jmanzzopalmer@gmail.com

Nationality: Panamanian
Date of birth: 08/08/1965



Personal statement

I would describe myself as a challenge seeker a go-getter and easy going person.

Employment history

Communications Consultant

Freelance - Panama
January 2014 - Present (8 years)

Provide the customers with the best option in the purchase of communications and informatic devices.

Customer Service Representative & Tech Support

APAC - Arraijan, Panama
July 2013 - November 2013 (5 months)

Sales Billing Retention and Tech Support for Cable Tv Internet and Telephonic services for the MEDIACOM company.

Telecommunications Technician

MANCOM - Panama
September 1994 - March 2010 (15 years)

Installation Repair and Maintenance of Telecommunications equipment. In 2010 I suffer an accident and I have to wait until 2013 to be operated on. That is the reason for no job history until 2013.

Maritime Traffic Controller

National Port Authority - Panama
February 1990 - July 1994 (4 years)

Provide Communications And Logistics services to all the ships who are going to use the Panamanian port facilities.

Communications Officer

FFDD. - Panama
January 1987 - October 1989 (2 years)

CLASSIFIED

Education

Telecommunications

Instituto Tecnico Militar Jose Marti - La Habana, Cuba
Major: Telecommunications Technician
December 1982 - December 1987

When I was in my last year of high school I applied for a scholarship to study communications and the only place available was Cuba.

High School

Instituto Tecnico Don Bosco - Panama

*Major: Industrial Bachelor
March 1977 - December 1982*

That was my High School.

Skills

- Knowledge Capability and Experience. (25 years)

Additional information

Languages

Spanish (native), English (fluent)

Interests

Reading Books Listen to Music and Technology.

Awards and Certifications

Certification - Data Processing & IT Security

April 2011 - Doesn't expire

As described.

References

Ruben Dario Merrel

Tech Support Executive - Freelance

☎ 507 6928 9605

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