JOHNNY TRAN

626-267-6475 | johnnytranac@gmail.com | linkedin.com/in/jjtv-tran/
Portfolio : johnnytranac.github.io

EDUCATION

University of California, Irvine — Irvine, CA
Bachelor of Science in Computer Engineering — *Sep. 2017 – Jun. 2021*

WORK EXPERIENCE

Citi
Specialty Application Developer — Oct. 2022 – Feb. 2024

- Developed and maintained over 20 features, including custom lighting pages and components using SFDX
- Delivered custom flows, Visualforce pages, Apex code, and Lightning Web Components over 10+ release cycles in Agile and Scrum methodology
- Engaged weekly with business advisors to roadmap operation efficiency and future optimizations
- Consulted business proof-of-concepts to plan upcoming releases for current user experience enhancement
- Participated in daily team meetings to collaborate over story clarifications and edge case scenarios
- Pair programmed to design and document developmental changes every monthly release
- Coordinated with cross-team development to designate responsibilities and assess impact of custom objects
- Deployed code defect resolutions risen by unit testing to assure application efficiency into production code

Revature
Salesforce Developer — Mar. 2022 – Mar. 2024

- Trained in a 10-week program in Sales Cloud, Service Cloud, and UI frameworks equivalent to 1 year experience
- Simulated business flow in project deliverables by integrating LWCs, Visualforce, Aura, Apex, Flows, and REST APIs
- Tracked responsibilities within cohort-wide teams during bi-weekly projects using Scrum structure
- Obtained required certifications to demonstrate core skills as a Certified Administrator and Platform Developer I

TECHNICAL SKILLS

Developer Tools: Git, IntelliJ, PuTTY, Visual Studio, MySQL
Programming Languages: Apex, Assembly, C, Java, JavaScript, Python, SQL
Certifications: Salesforce Administrator, Salesforce Platform Developer I, Salesforce Platform App Builder

PROJECTS

Next Best Action | *Lightning Web Components, Apex* — Feb. 2023 – Feb. 2024

- Collaborated on a custom Lightning page for sales agents to convert 1,000 recommendations on customer accounts into financial opportunities
- Refined introduced Lightning Web Components that assist business users with client information and faster pipelines
- Directed record owners to potential opportunities determined by tabulating financial interactions
- Pipelined user delegations through assigning agents to accepted opportunity stages, saving rejected recommendations for reconsideration, and setting future reviews after a grace period
- Communicated with onshore and offshore teams to define responsibilities, navigate potential code conflicts, and manage workflow coordination
- Delivered refined features over monthly releases after stress-testing in multiple sandbox environments

Trial of the Titans | *Lightning Web Components, Aura, Apex* — May 2022

- Collaborated in 18-person team to introduce new iteration of a gamified learning management system from prior developers
- Created a new Experience Cloud site to compile information about test-taking users
- Developed an Employer Partner Package that hosted JS management of Experience site
- Utilized Lightning Web Components to produce user lookup, sorting, filtering, and favorites
- Implemented a quickly responsive search feature to display catalogued user data sorted from a JSON list
- Filtered users by re-rendering LWC components based on updated toggles to available user fields
- Documented coordinated changes of cohort sub-teams to ensure functional navigation and support future iterations