|  |  |  |  |
| --- | --- | --- | --- |
| cid:image003.png@01D07E8E.E32198B0 | | | |
| **P1 INC1434120 Incident Initial Notification** | | | |
| **Incident No.** | INC1434120 | | |
| **Start Date/Time** | 2019-08-12 13:07:19 | | |
| **Priority** | P1 | **Status** | Assigned |
| **Summary of the Issue** | Spam / Phishing – Sender = ThiagoRamalhoC@hotmail.com | | |
| **Description of the Issue** |  | | |
| **Services Impacted** | XXX | **CI Impact** | XXX |
| **Business Impact** | XXX | | |
| **Applications Impacted** | XXX | | |
| **Division/ Region Impacted** |  | | |
| **Incident Manager** | Jan Sobczak | **Technical Group** | FCE - IT Security Europe - SOC |
| **Initial Troubleshooting** | 1st SD Line | | |
| **Latest Update** | 2019-08-12 13:12:49 - assigned to SOC | | |
| **Time of Next communication** | 30 minutes | | |