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| --- | --- | --- | --- |
| cid:image003.png@01D07E8E.E32198B0 | | | |
| **P3 INC1435204 Incident Initial Notification** | | | |
| **Incident No.** | INC1435204 | | |
| **Start Date/Time** | 2019-08-13 11:44:12 | | |
| **Priority** | P3 | **Status** | Work in Progress |
| **Summary of the Issue** | NOT\_CRITICAL : eqx-qat-f1schp -> \*\*INFRA\*\* The drive F is Unreachable | | |
| **Description of the Issue** |  | | |
| **Services Impacted** | Application | **CI Impact** | Application |
| **Business Impact** | 5 | | |
| **Applications Impacted** | XXX | | |
| **Division/ Region Impacted** |  | | |
| **Incident Manager** | Jan Sobczak | **Technical Group** | BD North - Infrastructure - Operations Bridge - HCL |
| **Initial Troubleshooting** | XXX | | |
| **Latest Update** | 2019-08-13 12:39:26 - RFC#57399- closing incident on 2019-8-14 at 17:00. | | |
| **Time of Next communication** | Upon Resolution | | |