



JOHNPAUL KARIUKI NJOROGE

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A dedicated and proactive ICT technician with hands-on experience in computer maintenance, networking, and digital technologies. Skilled in troubleshooting hardware, supporting user systems, and delivering innovative technical solutions with a strong foundation in customer support and visual storytelling. Passionate about merging technology with creativity, and committed to continuous learning and digital literacy advancement.

EXPERIENCE

APRIL 2025
- AUGUST
2025

ICT TECHNICIAN ATTACHEE

KERIKO SECONDARY SCHOOL

- Assisted with computer hardware installation, software configuration, and routine system checks
- Helped support and maintain computer labs, projectors, and learning platforms
- Diagnosed common technical issues for staff and students and provided basic user support
- Collaborated with the ICT team to deploy educational technologies effectively

2024 - 2025

ICT TECHNICIAN INTERN

MATHIOYA TECHNICAL AND VOCATIONAL COLLEGE

- Supported the installation of wireless networks and computer maintenance tasks
- Provided helpdesk assistance for software tools and package installations
- Led troubleshooting efforts across classrooms and administrative offices
- Contributed to IT asset inventory management and user guidance

FREELANCE DIGITAL SUPPORT & WEB PROJECTS

Remote / Local – Ongoing

- Delivered support on PC maintenance, virtual assistant tools, and productivity software
- Designed branded digital assets and animated SVG visuals for small websites
- Wrote SEO-optimized blog posts and built digital content strategies
- Explored integrations of storytelling with creative tech to elevate user engagement

EDUCATION

SEP 2023 -
AGUST
2025

DIPLOMA IN ICT

MATHIOYA TECHNICAL AND VOCATIONAL COLLEGE

Courses: Digital Literacy, Basic Computer Maintenance, Networking, Web Programming, Graphics Design, Virtual Assistance

2019 - 2022

KENYA CERTIFICATE OF SECONDARY EDUCATION

KERIKO SECONDARY SCHOOL

The student was recognized as the Most Outstanding Pharmacy Student of the Year.

TECHNICAL SKILLS

- **IT Infrastructure:** System installation, basic maintenance, hardware and software diagnostics
- **Networking:** LAN/Wi-Fi setup, router configuration, connectivity troubleshooting
- **Web & Design:** HTML/CSS, SVG animation, branding design, basic SEO content
- **Software Support:** Microsoft Office Suite, user training, package installations
- **Creative Tools:** Graphic design, digital content creation, poetic/strategic writing
- **Communication:** Customer support, team coordination, documentation