

# Johnson Chen

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JohnsonChen.ca

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## Skills

- Works well in a team environment where communication is key, developed through work experience and school projects
- Able to learn quickly due to my determination to perform
- Computer and design literate skills
  - o Photoshop, Illustrator, Premiere Pro, After Effects, Sony Vegas, CSS, HTML, JavaScript, Processing, Figma, Balsamiq, InVision, Microsoft Office

## Experience

### **Customer Service Representative/I. T – ATA Travel Consortium** **2018**

- Improved patience and communication skills by helping customers
- Performed technological assistance when needed with customers and coworkers
- Helped with an ongoing project and increased rate of completion
- Aided the team in side projects by either creating logos/icons or organizing activities
  - o Did research on websites and designed potential logos for crypto currency
  - o Helped plan and co-ordinate international events

### **Freelanced Graphic Design - Natural Glacial Waters** **2018**

- Participated in a water bottle label design contest in which students were sought out
- Communicated frequently with their team to achieve an end design

### **Food Runner/Server - K&B Sushi/Top 1 Seafood Restaurant** **2017**

- Learned the basics quickly and became the head food runner immediately after the previous leader left at K&B
- Took initiative in important situations

## Education

### University of Waterloo **2016-2020**

- Bachelors of Global Business and Digital Arts

### Google Analytics Academy **2018**

- Certificate of Google Analytics for Beginners