

Johnson Chen

Web Design - UI/UX

www.JohnsonChen.ca

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Experience

ATA Travel Consortium Customer Service Representative/IT

May 2018 - August 2018

- Solved software and hardware related issues by referencing support documentation and personal technological skills
- Increased the rate of completion on a crucial project by exceeding the monthly quota of tickets by 50%
- Designed and created cryptocurrency logos using Photoshop and Illustrator

Natural Glacial Waters Freelanced Graphic Design

January 2018 - March 2018

- Created and prototyped a new water bottle label using Photoshop and Illustrator for a student design contest
- Communicated with their team for specifications and feedback to ensure proper usability for prototyping

K&B Sushi Head Food Runner

May 2017 - August 2017

- Adapted quickly to new job responsibilities to replace previous head food runner
- Performed well under pressure by using multitasking abilities

Skills

Adobe

Photoshop

Illustrator

Xd

Premiere

After Effects

Web

HTML

CSS

JavaScript

Other

Figma

InVision

Balsamiq

Webflow

Sony Vegas

Projects

Stratford Campus Checkout App

- Designed mockups using Figma
- Overhauled the UI/UX to create a pleasant user experience
- Created icons in Adobe Illustrator
- Prototyped the mockups in InVision

Safe Cannabis Use Website

- Researched similar websites to create appropriate content
- Designed mockups using Adobe Xd

Education

University of Waterloo

2016 - 2020

Candidate for Bachelors of Global Business and Digital Arts

Google Analytics Academy

2018

Certificate of Google Analytics for Beginners

Hobbies/Interests

Video games

Technology

Fashion

Music