

JOHNSON JESUDOSS

QA Tester | Test Automation | Senior Software Engineer in Test

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SUMMARY

Enthusiastic QA Tester with over 7+ years of experience in manual and automated testing seeking to leverage extensive skill set including test automation with Selenium, quality assurance process improvement, and proven track record of leading successful projects. Eager to deliver robust testing solutions that help enhance software quality and user experience.

EXPERIENCE

Senior Software Engineer in Test

- Saop Technologies 06/2023 - Present Chennai, IND
- Led a Testing team in a project that required meticulous testing of complex software, ensuring compliance with strict industry standards.
  - Introduced automated testing framework using Selenium and Java, decreasing manual testing efforts by 45% and improving test accuracy substantially.
  - Played a key role in the Testing and implementation of a continuous integration process that enhanced the software development lifecycle, reducing critical bugs by 20%.
  - Managed a resource allocation strategy that optimized team performance and project delivery resulting in a 30% increase in on-time delivery of testing milestones.
  - Conducted comprehensive load and stress testing for a major release handling up to 100,000 users simultaneously and achieving 99.9% uptime.
  - Collaborated with software developers to refine enhancements and resolve issues, resulting in 25% fewer customer-reported defects post-launch.

Software Engineer in Test

- Freshworks 07/2020 - 03/2023 Chennai, IND
- Analyzed daily test reports to identify recurring issues, cutting down the defect recurrence rate by 35%.
  - Executed over 2000 manual test cases and documented findings via a test management system, contributing to a robust product with less than 0.1% crash rate.
  - Assisted in releasing product updates with zero rollbacks, by maintaining strict adherence to testing schedules and quality benchmarks.
  - Facilitated cross-team meetings to ensure understanding of the quality assurance process, improving inter-departmental workflow efficiency by 15%.
  - Provided training on the latest QA tools and practices to onboarded employees, ensuring they were production-ready within weeks.

Software Engineer in Test

- Tintarc Technologies 04/2017 - 05/2020 Chennai, IND
- Implemented comprehensive quality assurance processes, resulting in a 30% reduction in critical defects reported post-release and improving overall product reliability.
  - Improved the bug tracking process by implementing JIRA, leading to decrease in unresolved bugs.
  - Authored a comprehensive test plan for a new mobile application that was adopted company-wide and led to an 80% reduction in critical defects prior to production.
  - Participated in weekly product design meetings to advocate for user experience priorities, influencing product enhancements that increased customer satisfaction by 20%.

EDUCATION

Bachelors in Computer Applications

University of Madras 01/2021 - 03/2023 Chennai, IND

Diploma in Computer Technology

Central Polytechnic College 07/2014 - 04/2017 Chennai, IND

PROJECTS

Freshservice

Contributed to an evolving market led product's test automation framework designed for web application testing and daily regression testing. Worked in **ERM** pipeline to deliver robust testing solution.

Saop Virtual Classroom

Developed a suite of localized testing tools tailored for API Automation and Web automation testing. Integrated the testing framework with CI/CD pipelines, enabling automated testing on each build and reducing build verification time

KEY ACHIEVEMENTS

- Streamlined QA Processes

Led the revamping of QA processes, resulting in a 35% improvement in the testing cycle for new software features.
- Innovative Testing Strategy

Pioneered an innovative testing strategy for a complex application, enhancing the detection of edge-case defects by 30%.
- Bug Reporting Excellence

Successfully reported and documented over 2000 critical bugs, leading to a 25% decrease in post-release defects and significantly enhancing product quality.

SKILLS

Manual Testing		Automation Testing	
Selenium	Web Driver	Java	TestNG
Maven	Jenkins	Docker	AWS
Terraform		Selenium GRID	
Cross browser testing		API Testing	
Postman		Rest Assured	
Hybrid Framework		Linux	Git & Github
Appium		Data Driven Testing	
Cucumber		Behaviour driven framework	
Allure Report		Bash	Shell Scripting

LANGUAGES

TamilNative

EnglishAdvanced