

JOHNSON DAVID

FRONT-END DEVELOPER

CONTACT

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Chennai
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github.com/JohnyDavid
Portfolio Website

EDUCATION

B.A
Economics
University of Madras

SKILLS

- HTML5
- CSS3
- Bootstrap
- JavaScript
- ReactJS
- Transcription

PROJECTS

Postal Code Lookup

Game of Thrones character API

Shopping Cart using ReactJS

WORK EXPERIENCE

Front End Developer
Guvi Geek Network Pvt. Ltd.
2022 - current

- Detail-oriented Front End Developer with entry level experience working with HTML, CSS, Javascript, Bootstrap, and ReactJS
- Highly adept at both independent and collaborative projects, with an emphasis on landing page and website development.

Senior Customer Service Executive
RR Donnelley Global India Outsource Pvt. Ltd.
2017 - current

- Responsible for providing customers with technical support and customer satisfaction by ensuring that all questions and concerns are taken care of the first time they call in for assistance.
- Analyzing customer experience data and provide insights to the Front Desk team to enhance customer satisfaction

Media Research Analyst
Ninestars Information Technologies Pvt. Ltd.
2011 - 2017

- Media Research works for NewsAccess(Ireland), Kantar Media
- Developed root cause reports to address problems with customer experience

General Transcriptionist
RAMTeCH Software Solutions Pvt. Ltd.
2006 – 2011

- Financial, Insurance, and Business Transcription works for the US and British Clients
- Transcript Quarterly Earnings Conference Calls