

# JOHNSON DAVID

## FRONT-END DEVELOPER

### CONTACT

dropin2johny@gmail.com  
9841360216  
Chennai  
[linkedin.com/in/johnson-david-developer](https://www.linkedin.com/in/johnson-david-developer)  
[github.com/JohnyDavid](https://github.com/JohnyDavid)

### EDUCATION

B.A  
Economics  
University of Madras

### SKILLS

- HTML5
- CSS3
- Bootstrap
- JavaScript
- ReactJS
- Transcription

### PROJECTS

[Postal Code Lookup](#)

[Game of Thrones character API](#)

[Shopping Cart using ReactJS](#)

### WORK EXPERIENCE

*Front End Developer*  
**Guvi Geek Network Pvt. Ltd.**  
August 2022 - current

- Detail-oriented Front End Developer with entry level experience working with HTML, CSS, Javascript, Bootstrap, and ReactJS
- Highly adept at both independent and collaborative projects, with an emphasis on landing page and website development.

*Senior Customer Service Executive*  
**RR Donnelley Global India Outsource Pvt. Ltd.**  
January 2017 - current

- Responsible for providing customers with technical support and customer satisfaction by ensuring that all questions and concerns are taken care of the first time they call in for assistance.
- Analyzing customer experience data and provide insights to the Front Desk team to enhance customer satisfaction

*Media Research Analyst*  
**Ninestars Information Technologies Pvt. Ltd.**  
December 2011 - January 2017

- Media Research works for NewsAccess(Ireland), Kantar Media
- Developed root cause reports to address problems with customer experience

*General Transcriptionist*  
**RAMTeCH Software Solutions Pvt. Ltd.**  
March 2006 – December 2011

- Financial, Insurance, and Business Transcription works for the US and British Clients
- Transcript Quarterly Earnings Conference Calls