

# JOHNSON DAVID

## MERN FULL STACK DEVELOPER

### CONTACT

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github.com/Johnnydavid  
Portfolio Website

### EDUCATION

B.A  
Economics  
University of Madras

### SKILLS

- HTML5
- CSS3
- Bootstrap
- JavaScript
- ReactJS
- Transcription

### PROJECTS

Postal Code Lookup

User Profile Dashboard

Shopping Cart using ReactJS

Typing Speed Test

### WORK EXPERIENCE

#### *MERN Full Stack Developer*

##### **Guvi Geek Network Pvt. Ltd.**

2022 - current

- Detail-oriented MERN Full Stack Developer with entry level experience working with HTML5, CSS3, JavaScript, Bootstrap, ReactJS, MongoDB, NodeJS and ExpressJS.
- Highly adept at both independent and collaborative projects, with an emphasis on landing page and website development.

#### *Senior Customer Service Executive*

##### **RR Donnelley Global India Outsource Pvt. Ltd.**

2017 - current

- Responsible for providing customers with technical support and customer satisfaction by ensuring that all questions and concerns are taken care of the first time they call in for assistance.
- Analyzing customer experience data and provide insights to the Front Desk team to enhance customer satisfaction

#### *Media Research Analyst*

##### **Ninestars Information Technologies Pvt. Ltd.**

2011 - 2017

- Media Research works for NewsAccess(Ireland), Kantar Media
- Developed root cause reports to address problems with customer experience

#### *General Transcriptionist*

##### **RAMTeCH Software Solutions Pvt. Ltd.**

2006 – 2011

- Financial, Insurance, and Business Transcription works for the US and British Clients
- Transcript Quarterly Earnings Conference Calls