

Payment-Cancellation-Refund policy

Payment plan

50% Deposit required at registration

50% Outstanding payment to be made by the end of October 2019

What CANNOT be refunded:

*All hotels and tour schedules are arranged ahead of time. Any person falling to appear on the day of departure without giving prior notice will not be refunded.

*No refund will be given for any portion of the tour unused by the traveler after tour departure regardless of circumstances.

Our cancellation Policy

The Cancellation Policies listed below apply to all reservations unless the tour booked has specific fees, as listed below. **Please review all of your tour details prior to registering for the trip**, because once an online registration is initiated, all cancellations will be treated as per the cancellation policy. Please note that Sansaar Pilgrims will always adhere to individual tour policies when and if applicable.

Cancellation made within:

Date of booking to 120th day prior to trip

120-90 days prior to the trip

Within 90 days prior to the trip

Refund Policy

70% of the total purchase amount can be refunded

50% of the total purchase amount can be refunded

25% of the total purchase amount can be refunded

*Please note that cancellation fees are calculated based on the date we receive your signed Cancellation form with reference to the above policy.

*All cancellations must be made directly to Sansaar Pilgrims.

*Reservations paid by PayPal, money order/traveler's cheques, or cashier's cheque will be refunded, via PayPal only.

*Full Refund

Full Refund will be honoured, for any cancellations made by sansaar pilgrims only.

No refund will be honoured by sansaar pilgrims due to a natural disaster or Political unrest

When can I expect a Refund?

All refunds will be made within 7-14 working days

How to Cancel a Reservation

We will NOT acknowledge any verbal/over-the-phone request or voice mail. Verbal instructions to our representative without filling out a cancellation form will not guarantee your cancellation or acknowledgment of the same.

Please process the cancellation via the website

Your **date of cancellation** will be registered automatically online

Amendment Fees:

Any changes made to a reservation by you after successfully completing the registration online, will be subject to a minimum \$75 Amendment Fee (per change). Any changes made by you, prior to the tour, constitutes an amendment such as:

- Changing pick up time
- Changing guest name

*The \$75 amendment fee is the minimum charge applicable for any changes. If you request multiple changes and/or request the adjustments at the last minute, additional fees may apply (in addition to the \$75 amendment fee).