Sansaar Pilgrims

# Tour Registration form

## Details of the Person Booking

Full name as per passport

First Middle Surname

DOB

Male ….. Female…… Other….

## Passport information

Passport number

Expiry date

Visa details – (drop down box option)

## Permanent Address

Primary Phone Fax Mobile email

## Person to be contacted in case of emergency

Name

Relationship

Phone number

Mobile number

Email

## Kindly book me for the following tour:

Name of the Tour – (give a list of options for the tours)

Hotel category (applicable on selected tours)

Specify room requirement

Date of the Tour – Start date and end date (give a list of options for the tours)

Payment for the Tour ($)

Payment options – (dropdown box with options)

## Flight Details to/from Destination

Departure date & time Departure city Flight number Arr date & time Arr city

To destination

From destination

## Other details

### Health details

I declare that I am fit to travel independently. Yes No

Please bring your medical records in the event of a medical emergency.

Seek advice from your physician on travel vaccines.

### Dietary restrictions

(Please note dietary allergies, restrictions, special diets or N/A)

Please read all the terms and conditions below before signing and sending the document to us:

## Tour Program (more information to come)

You agree to participate in the tour, consisting of activities in accordance with the terms and conditions. You shall be entitled to the following services:

## Booking procedure

* The Tour Registration form should be completed/signed & returned to us with a

full payment of the total tour cost.

Please include a scanned copy of your passport and visa.

* The booking shall be deemed to be valid only upon receipt of duly filled & signed

Registration Form and full payment.

## Our liability

Sansaar Pilgrims is only a Tour Organiser and acts as an Agent for the participants on one hand & for operators of various facilities on the other hand in the best interest of the participant/s. We do not own any Hotel, do not control or operate any Airline / Railways / any other services. Although we try our best to arrange and recommend the best services, yet we do not hold any responsibility for the performance of all / any of the services provided by service providers or for any dissatisfaction, delay, accidents, injuries, loss of life, property, document/s & baggage/s, flight/rail delays, reservations, transportation, insurance, cancellations, suspensions or any other eventuality / irregularity and also for any consequences arising out of natural calamities, strikes, breakdown of any facility, act of omission and commission. It is understood that the participant/s shall not bring, make or raise any action, demand or claim in any respect whatsoever against Sansaar.

## Cancellations

Kindly note that the effective date of notification regarding cancellation will begin when the notification is received in writing (email). Verbal and SMS cancellations will not be accepted.

* + - Group or any Member may cancel participation in the tour at any time upon written notice to Sansaar by participant prior to the beginning of the tour, subject to the following cancellation charges:
  + 25% of the total cost will be retained by Sansaar to manage all administrative cost incurred as a result of booking the program forthwith.
  + Sansaar reserves the right in good faith to cancel the Tour Program for any reason at any time. A full refund shall be made if the Tour is cancelled prior to its commencement. If the Tour is cancelled after it has commenced for reasons beyond Sansaar’s control, Sansaar will take reasonable steps to ensure that the Group returns to a safe location and we shall refund all monies for any services not yet provided. Sansaar expects all participants to have appropriate insurance cover which includes repatriation in the event of an emergency. Sansaar is not responsible for repatriation but will facilitate the process. Sansaar reserves the right to amend the itinerary at short notice in the event of logistical challenges.

## Complaints procedure

Any claim or complaint by the participant/s must be notified in writing to Sansaar (sansaarpilgrims@gmail.com) positively within 15 days from the end of the tour. No claim would be entertained under any circumstances thereafter.

## Personal Expenses & Property damage

Sansaar will not accept liability for any personal expenses incurred by the participants during their period of stay. Participants are expected to settle their expenses before departure.

Any damages incurred by the participant is their sole responsibility and should be settled before departure.

## Refund Policy

We reserve the right to cancel the tour before the date of departure. In such case we shall be liable to refund only the amount paid by the participant/s without any interest.

No refund will be made for any unutilized or partly utilized services of any nature.

Any refunds made to the participant/s on account of cancellation and for changes made in the booking or on any other reasons, will take a minimum of 30 days to process the refund.

Any bank charges and exchange differences will be applicable on refunds.

## Insurance

Sansaar recommends you take a Comprehensive Travel Insurance covering all consequential medical expenses as well as repatriation.

## Other

* If the accommodation is not available in the identified / specified hotel/s for a particular Tour due to reasons beyond our control, we shall make our best efforts to shift the participant/s to Hotel/s maintaining more or less the same standard. No complaint/s or claim shall be made by the participant/s in this respect.
* If you have an accompanying Child who is 14 and over they will be treated as an adult and those who are younger will be given a concessionary cost at the discretion of Sansaar. Please discuss with the Sansaar team before booking.
* Rates are subject to change without any notice.
* While all efforts are made to ensure availability / accuracy of the information through our communications or through our Facebook page, Brochures, email communications etc., we accept no responsibility / liability for any errors or omissions.

## Privacy Policy – missing statement

## Declaration by the participant

I have studied the itinerary, have read and understood the booking procedure and Terms & Conditions & agreed to the price communicated separately. I hereby accept the same and sign in acceptance thereof on my behalf and also on behalf of other persons where necessary.

I understand that there are certain risks inherent with this trip, including but not limited to the possibility of medical complications arising from weather or travel conditions. I affirm that I am in good health and capable of performing whatever physical or activity that is required of me. I freely accept and fully assume any legal responsibility for any personal injury, death, losses, inconvenience or property damage that may arise from such risks.

I hereby consent that Sansaar may use film or photographic records of this trip for it promotional and/or commercial purpose

I confirm that all information provided here is true and accurate.

I further indemnify Sansaar against all claims and suits and state that my legal heirs shall also not lay any claim against Sansaar in this regard.

By submitting this form, I agree to the Terms and Conditions mentioned.

Place:

Date:

Signature: