

JOLANDA NAVA

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ABOUT ME

I facilitate conversations, decision-making processes, and dialogue spaces to empower groups who want to make a positive change in the world. I excel at incorporating different perspectives to drive impact, whether I am holding a one-off workshop, working with a team to build better processes, or getting a new project off the ground.

EDUCATION

Yale-NUS College, Singapore

2013 - 2017

Bachelor of Arts (Honours), Environmental Studies

Graduated Cum Laude

Minor in Mathematical, Computational & Statistical Sciences

United World College of the Adriatic, Italy

2011 - 2013

International Baccalaureate Diploma

WORK EXPERIENCE

Engineering Lead - Analytics Platforms

Apr 2018 - ongoing

Holmusk, Mental health data analytics

- Built and lead Holmusk's first fully remote engineering team, counting over 8 people and working on two products across 3 continents.
- Acted as product manager across two projects, facilitating communication between stakeholders, conducting users interviews, and overseeing development.
- Fostered individual team members' growth and career progression, mentored colleagues across the organization to develop their leadership style and acumen.

RELEVANT EXPERIENCES

Volunteer

Oct 2020 - Mar 2022

Arcigay Torino "Ottavio Mai" (LGBTQIA+ Association)

Turin, Italy

- Provided a confidential and safe listening space for people looking to interface with the association for the first time or seeking information on gender identity and sexual orientation.
- Worked with asylum seekers who were persecuted for on their sexual orientation in their county of origin, to process their story and help them find community.

Scholarship Selection Committee Member

Jan 2018 - Jan 2020

UWC Singapore National Committee

Singapore

- Part of the team that selecting young Singaporeans to be recipients for UWC Scholarships to study abroad.
- Drafted a report on the impact of mental health considerations on the selection process, formulated related guidelines and training for committee members.
- Developed and run a pre-departure orientation program for selected candidates focused on self-awareness, consent training, and coping strategies for stress.

Founder & Trainer

Dec 2013 - Dec 2016

P.S. We Care (Yale-NUS Peer Counselling Group)

Singapore

- Founded and led the first Peer Counselling group at Yale-NUS College working closely with the school's counsellor, the administration, and interested students.

- Established a confidential peer listening service which operated daily on school grounds during evening hours.
- Developed and delivered training programs in active listening and facilitation practices, trained four cohorts of peer listeners.
- Conducted ad-hoc listening workshops and programs for all students.

Intern & Workshop Facilitator

Jun 2015 - Jul 2015

AWARE (Association of Women for Action and Research)

Singapore

- Produced a guide aimed at Singaporean teachers to help address gender biases in the classroom.
- Planned and facilitated a Peer Support and Counselling workshop open to the public. Equipped participants with base listening skills and core principles for effectively supporting peers in instances of sexual assault/harassment and gender discrimination.

Student Facilitator

Sep 2014 - Jun 2015

What's going on? (Dialogue group at Yale-NUS College)

Singapore

- Created a recurring space for dialogue on campus and facilitated discussions on recent conflicts and contentious topics.

Elected Student Committee & Election Committee member

May 2014 - Feb 2015

Yale-NUS College, Student representation bodies

Singapore

- In a team of 7 elected students, designed and facilitated the constitutional drafting process for the first student representative bodies of Yale-NUS College over several months.
- Lead a team of 6 in writing the Election Guidelines and organized the first Student Government elections reaching a 78% voter turnout.

CERTIFICATIONS

Co-Active Fundamentals

Jun 2021

Introductory coaching course from the Co-Active Training Institute (CTI)

SKILLS

Languages	English(bilingual), Italian(native), French(elementary proficiency)
Competencies	Workshop Ideation and Facilitation, Training Ideation and Facilitation, Team Leadership, Project Management, Coaching, Product Thinking
Thematic areas	Active Listening, Non Violent Communication, LGBTQIA+ Issues, Intercultural Communication, Leadership Development