

## MRUDULA KOLLI



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### Summary:

- A dedicated, enthusiastic, and dependable IT professional with **11+** years of USA IT experience in Software Development and Production Support. **3+** years of India IT experience.
- Fundamentals of **Visualization** with **Tableau** from Coursera (authorized by UC, Davis), May 2020
- Introduction to People **Analytics** from Coursera (authorized by MIPT), May 2020
- Human Resources Management (Short course) from eLearning College, April 2020
- **6** years of experience in development and production support of **RICEW** components and projects in the domain of **ERP – Oracle Financials 11i**
- **6** years of experience in development and production support of **RICEW** components and projects in the domain of **ERP – Oracle SCM and Manufacturing 11i**
- Extensively worked on **design** and development of Client/Server applications using Oracle **10g/9i/8i/7.x**, **Oracle Forms 10g/6i/4.5**, **Oracle Reports 10g/6i/2.5**, **XML** (or BI) Publisher 10.1.3.4.1
- Proficiency in **SOWs**, **Interfaces**, and **Conversions** in Oracle Applications 11i
- **Reports** and Forms **customization** in Oracle Applications 11i
- Ability to handle multiple tasks independently as well as in a team environment as **a very good team player**
- Extensively interacted with **business/technical** groups and analyzed business requirements
- Strong organizational, interpersonal and communication skills

### Technical Skills:

<i>ERP:</i>	Oracle Applications EBS (Versions R12, 11.5.10.2, 11.0.3), AIM Methodology
<i>GUI:</i>	Oracle Reports 10g/6i, Oracle Forms 10g/6i, Oracle Workflow Builder 2.6.3
<i>Apps Modules:</i>	AR, AP, FA, GL, SCM (INV, OM, PO), PJB, BOM, CST, EAM, ENG, ASCP, API
<i>Database:</i>	Oracle RDBMS 10g/9i/8.1.7, MS SQL Server 4.2, and MS Access
<i>ORACLE Tools:</i>	T.O.A.D 8.0, ADI 7.1.8, SQL*Plus 8.0, XML (or BI) Publisher 10.1.3.4.1
<i>Software:</i>	PVCS Version Manager 6.7.1, Mercury, Harvest 7.0, MS FrontPage 98
<i>Languages:</i>	UNIX Shell Script, SQL, PL/SQL, SQL*Script, SQL Reports

### Professional Experience:

**Business Analyst, Meritor Inc.,** Troy, MI, USA

03/2012 – 06/2012

- Successfully analyzed the enhancements of ARM Data Conversion processes that include Items, Item Categories, Routings, and BOMs. Prepared **SOW**, **AMC**, and completed the **CCB** process. Tools used are **PL/SQL** packages and stored procedures, **DDL** Scripts, **SQL\*Loader**. Modules involved are **Inventory**, **BOM** in **Oracle Applications 11i** on **UNIX**.
- Successfully migrated the performance **patch** for a user by coordinating with the Oracle DBAs group
- Enthusiastic member of Oracle Apps ERP PSP (Production Support Process) team. Worked on several incident tickets to resolve various levels of issues. Assigned tickets to offshore team in Chennai. Communicated effectively to resolve resulting in good **ROI**.

**Project Lead, Xchanging Technology Services India Pvt. Ltd.** (Formerly, **Cambridge Solutions Ltd.**),  
Bangalore, India

02/2009 – 07/2011

(Clients: **Globe Union**, Chicago, **USA**; **AET UK**, **Singapore**)

- Successfully analyzed, designed, developed, tested, and implemented the **PO** Amendments **Interface** for AET SMI Project of AET Singapore client. Tools used are **PL/SQL** packages and stored procedures, **DDL** Scripts, **SQL\*Loader**, **Triggers**, and **APIs** in **Oracle Applications 11i** on Windows NT.

## MRUDULA KOLLI

- Enthusiastic team member of the Globe Union offshore project from Chicago, US. Successfully implemented the Item Cost Elements migration from ICIM to Oracle (one-time **Conversion**) in **INV 11i - Costing** module. Developed PL/SQL stored procedure, SQL\*Loader control program.
- Successfully implemented the ICIM Routings and BOMs **Migration** to Oracle in **BOM 11i** module for Globe Union Project. Developed PL/SQL stored procedure, SQL\*Loader control program, and used **APIs**.
- Implemented successfully about 15 **XML** (or **BI**) **Publisher** Reports in Oracle Applications 11i. The various modules worked in are: **WSH** (Warehouse Shipping), **OM**, **INV**, etc. Supported **AET**, **Nemo** Projects in Oracle Applications 11i **FA** and **AR**.
- Analyzed the requirements, developed, tested, and implemented successfully an extensively detailed report with **214** fields - **AP** SQL Report 'Vendor Master Change Report'.
- Proactive team member of the AET Phoenix Project - Phase II. Utilized **Oracle Workflow Builder 2.6.3**, **Data Loader 4.3.9** to upload data for PO Item Categories' **Functional Setups**.
- Reconciled **FA** to **GL** using Asset Reconciliation Reserve Ledger Report
- Knowledge on **Accounting Setup** in Oracle Applications R12 **GL**

**Project Coordinator/Manager, Wissen Infotech, Bangalore, India**  
(Client: **CarQuest, NC, USA**)

01/2008 – 01/2009

- Played key role in obtaining the Oracle Applications 11i Regression Testing project from the client CarQuest. Successfully lead a team of 5 developers in RT of **RICE** components. The modules involved were Oracle **Distribution** (**PO**, **INV**), and Advanced Supply Chain Planning (**ASCP**).
- Mentored a team of 18 developers in **techno-functional** aspects of various Oracle Applications modules

**Systems Programmer Analyst Leader/Computer Scientist, Computer Sciences Corporation (CSC), General Dynamics Land Systems, Sterling Heights, MI, USA**

06/2004 – 08/2007

- Actively participated in GDLS business initiative called ETP (Enterprise Transformation Platform Program) – Developed BOM extract **Interface** program from Oracle EBS to DLS (Data Layer Security) tables. Used **Shell Script**, **Control program**, **SQL scripts**, and **PL/SQL Package** in **BOM 11i** on **SUN-UNIX**. The database is **Oracle 10g**.
- Developed CCCS (Computerized Compliance Control System) **Interface** for GDLS. The project included Items, Entities, and User Info data extraction and bump/merge logic. Developed **concurrent request sets** to extract the data with **Shell Scripts**, **Control Program**, **SQL Scripts** and **PL/SQL Packages** in **Oracle Inventory** and **Purchasing 11i**.
- **Converted** Agreements and Fundings from SAP to Oracle **Projects** for GDLS – Canada. Modified the **PL/SQL Package** in **Oracle Projects Billing 11i**. Used Activity Management Gateway (**AMG**).
- Developed Receivables Tax Locations **Interface** from SAP to Oracle. Developed a **Shell Script**, **Control program**, **PL/SQL Package** in **Oracle Receivables (AR) 11i** on **SUN-UNIX**.

**Senior Programmer/Analyst, Handleman Company, Troy, MI, USA**

05/2000 – 05/2004

- Successful team member of Project Symphony – designed and developed various custom Oracle reports in **SCM** (**PO**, **INV**, and **OM**) modules. The tools used are Oracle Reports 6i on Windows XP.
- Participated in **Oracle 11i upgrade** of HER Oracle Applications systems. Prepared extensive technical specification documents, test plans to test all the custom programs in **AR**, **AP**, **FA**, and **GL**. Used **Oracle AIM Methodology** (**MD70**, **MD120**, and **TE020**). Participated in **Disaster Recovery** testing.
- Supported the HER, Madacy, and HOL systems extensively in various modules. Worked on many high priority issues and resolved them promptly. Interacted highly with the end users. Provided on-call support for HOL. Prepared extensive **QA Documentation** and maintained various versions of code using **PVCS Version Manager**. Worked with Oracle Support on various Sev 1 **TARs**. Used **SDLC** for all projects.

**Programmer/Analyst, New Venture Gear Inc., Troy, MI, USA**

06/1997 – 02/2000

- Upgraded the *SQM and DMT Systems* using **Developer/2000** Forms and Reports, **Oracle 7.3** database, **Visual Basic 3.0**, **Crystal Reports 4.0**, and **MS SQL Server 4.2**. Worked on Y2K compliance.

## MRUDULA KOLLI

### Successes:

- CCCS project was nominated for the GTS Technical Excellence award at CSC in 2006
- Received award as one of the best production support personnel at Handleman Company in 2003

### Education:

**Masters in Computer Science**, Wayne State University, Detroit, MI, USA, 1998

**M.Tech. in Chemical Engineering**, Osmania University, Hyderabad, India, 1994

**B.Tech. in Chemical Engineering**, Osmania University, Hyderabad, India, 1992

### Professional Development:

- Certified from **Alliance Francaise** in **French** language - Bangalore, India, 08/2012 - Present
- **Six Sigma Yellow Belt** Training - Meritor, Troy, MI, 05/2012
- Ethical Business Practices Training - Xchanging, Bangalore, India, 07/2011
- **Oracle Workflow Builder 2.6.3** on **Oracle Apps R12** Techno-Functional Training, **Oracle HRMS** Functional Training, **Supply Chain Management** Techno-Functional Training - Human Base India Inc., Bangalore, India, 12/2008 - 07/2009
- **Oracle Certified Associate (OCA)**
- Introduction to Optio DesignStudio 7.x - General Dynamics, Sterling Heights, MI, 02/2005
- Leadership Ethics, **Quality 101**, **PL/SQL Standards** & Best Practices, Software Testing, QA and Maintenance, Handleman PMO **SDLC** Training - Handleman University, Troy, MI, 11/2000 - 01/2003
- **PVCS** Change Manager 3.6/Oracle Users, **PVCS** Version Manager 6.6 - Merant University, Southfield, MI, 05/2002 - 06/2002
- Oracle **Payables** 11.0.3, **Oracle Forms** Developer 10g, Using **Oracle Support** Effectively - Oracle University, Troy, MI, 12/2000 - 03/2006

**Personal:** USA Citizen and authorized to work in the USA