Chukwuemeke Jolly Ozioma

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EDUCATION HISTORY

Master of Science (MS) – Computer Science
Old Dominion University, Norfolk, VA, USA
Expected: August 2027

Master of Science (MS) – Data Science
University of Greenwich, London, United Kingdom
Awarded: January 2024
GPA: 3.40

Bachelor of Engineering (B.Eng.) – Electrical Engineering
University of Nigeria Nsukka, Enugu State, Nigeria
Awarded: June 2021
GPA: 3.33

SKILLS

- Excellent verbal and written communication skills
- Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint)
- Workshop facilitation and presentation skill
- Customer service and interpersonal skills
- Graphic designs: experience with Adobe software: photoshop, illustrator, and premier pro
- Social media management (proficient in handling and growing social media pages)
- Content Creation: skilled in designing engaging images and videos.
- Strong organizational and time management skills
- Patience, empathy, and cultural sensitivity
- Adaptability, and attention to detail
- Ability to work independently and also a good team-player
- Statistical analysis and data visualization skills (Python, R, Tableau)

WORK EXPERIENCE

Technical Support Assistant
April 2024 – July 2025, Healthcare Ireland Group, Belfast, Northern Ireland, UK

- Installed and configured software/hardware, diagnosed system issues, and managed network configurations
- Communicated technical information clearly to users, ensuring understanding and satisfaction
- Documented technical issues and solution, maintaining accurate records for the support team

Teaching Assistant

Jan 2023 – April 2024, Farringtons School, London, England, UK

- Provided ono-to-one academic assistance to students, supporting learning and progress tracking
- Assisted with classroom setup and management
- Supported lesson facilitation and communication with diverse student groups

IT Personnel Trainee

2021 – Dec 2022, Q-Verse Learning LTD, Enugu State, Nigeria

- Managed and grew company social media accounts to increase engagement
- Delivered help-desk support, user account management, and troubleshooting assistance
- Provided responsive customer service and technical solutions to users

REFERENCES

Dr. Andrey Chernikov

MS Computer Science Graduate Program Director – Old Dominion University

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Dr. Temitope Idowu

Assistant Professor – Civil Engineering (Old Dominion University)

tidowu@odu.edu

George Baptist

Administrator – Blairhouse (Healthcare Ireland Group)

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