

## Contact

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## Technical Purview

- Postman/API Development
- Visual Studio Code
- Visual Studio 2019/2022
- SQL Server Management Studio
- Javascript/TypeScript
- .NET (ASP.NET 4x/Core, API, EF)
- HTML5/CSS3
- Adobe Creative Cloud
- Syncfusion Essential Studio
- Node.js/Express

## Core Competencies

- Operating systems
- Database management
- Software development & design
- Custom Desktop development
- Front/Back-end development

## Education & Certifications

2018 Graphic Design  
2014 Graphic Design Level I  
2011 5 C.A.P.E Units  
2009 7 C.S.E.C Subjects

## Career History

### SmartTerm Limited

Software Developer  
Feb 2023 – Present

Freelance Software Developer  
Feb 2015 – Oct 2015

### JN General Insurance

Software Developer  
Oct 2015 – Jul 2022

Freelance Web Developer  
Feb 2015 – Oct 2015

### National Housing Trust

Clerk  
Sept 2011 – Mar 2015

# Gregg Wong

## Software Developer

### CAREER PROFILE

Adept & resourceful Software Developer with approx. eight (8) years of experience in developing web applications. Excellent communicator who works effectively single-handedly or collaboratively to accomplish business objectives & improve efficiencies. Tenacious with a history of profound success in analysis, design, & development of software systems in the I.T industry with expertise in .NET/Javascript technologies. Proficient in modern practices & versatile with a multitude of software. Innovative & creative problem solver, with results-oriented capacity to maximize resources & perform based on quality & optimum standards.

### ACCOMPLISHMENTS

#### 2023

- Implemented features such as search to parts of a learning management system as well as implementing software tours to improve the user experience.

#### 2021

- Introduced an admin./management tool that allowed internal users of JNGI to access and perform various tasks on the Company's E-commerce platform, reducing IT support to manage tasks.
- Singlehandedly instituted a new First Atlantic Commerce (FAC) payment gateway based on relevant & current security standards which was subsequently implemented, after the company discontinued their old payment system.

#### 2017-2019

- Implemented the online authentication system, re-designed the back-end API / front-end customer website & refined the policy & risk component of the Company's e-Commerce platform.
- Collaborated with a team of 5 to seamlessly upgrade and integrate the existing JNGI online infrastructure (Web Portal and PURE insurance application); customizing user interfaces, implementing a web application for customers to buy insurance online driving a significant increase in revenues.
- Automated and improved JNGI's web portal for Insurance Brokers by developing a drag/drop file upload feature to minimize omissions, duplications and data entry, with reporting capabilities and integrating document management process to improve efficiency.

#### 2016

- Modified features of the Bordereaux Written Premium Import tool; extracting data from Excel files while generating data from validation error log files.

### RELEVANT WORK HIGHLIGHTS

- Implemented, upgraded and maintained web applications while performing automation to effect consistency and reliability of functional requirements.
- Managed multiple projects for over 1000 internal and external customers; standardizing solutions to against vulnerabilities and anomalies.
- Oversaw the development of software for one of the longest established of all General Insurance Companies operating in Jamaica; performing analysis, designs, improvements & implementations of new and existing web applications.
- Worked in partnership with a 5-member team to develop the Company's internal portal by implementing UI enhancements and theming.
- Introduced online tools that assisted team members with auto-generated tasks for complex and manual projects; updating / querying flows as required internally and by stakeholders to ensure technical accuracy, completeness and risk mitigation.
- Verified, tested and proposed new concepts, requirements and designs; participated in cross functional collaboration of development, new technologies and frameworks for user-experience and performance improvements.