Gregg Wong
Software Developer/Engineer

Contact

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Technical Purview

• Postman
• Visual Studio Code
• Visual Studio 2019/2022
• SQL Server Management Studio
• Javascript/TypeScript
• ASP.NET 4x/Core
• HTML5/CSS
• Adobe Creative Cloud
• Syncfusion Essential Studio
• Entity Framework 6x

Core Competencies

• Operating systems
• Database management
• Software development & design
• Custom Desktop development
• Front/Back-end development

Education & Certifications

2018 Graphic Design

2014 Graphic Design Level I

2011 5 C.A.P.E Units

2009 7 C.S.E.C Subjects

Career History

JN General Insurance
Software Developer
Oct 2015 – Jul 2022

Freelance Web Developer
Feb 2015 – Oct 2015

National Housing Trust
Clerk
Sept 2011 – Mar 2015

CAREER PROFILE

Adept & resourceful Software Developer with approx. eight (8) years of experience in developing web applications. Excellent communicator who works effectively single-handedly or collaboratively to accomplish business objectives & improve efficiencies. Tenacious with a history of profound success in analysis, design, & development of software systems in the I.T industry with expertise in ASP.NET technologies. Proficient in modern practices & versatile with a multitude of software. Innovative & creative problem solver, with results-oriented capacity to maximize resources & perform based on quality & optimum standards. Dedicated professional, executing simultaneous functions in organizations with diverse I.T infrastructures & business units. Conscientious in accelerating & integrating modern technologies for business process re-engineering, organizational change & revenue maximization.

ACCOMPLISHMENTS

2021
• Introduced an admin./management tool that allowed internal users of JNGI to access and perform various tasks on the Company's E-commerce platform, reducing IT support to manage tasks.
• Singlehandedly instituted a new First Atlantic Commerce (FAC) payment gateway based on relevant & current security standards which was subsequently implemented, after the company discontinued their old payment system.

2017-2019
• Implemented the online authentication system, re-designed the back-end API / front-end customer website & refined the policy & risk component of the Company's e-Commerce platform.
• Collaborated with a team of 5 to seamlessly upgrade and integrate the existing JNGI online infrastructure (Web Portal and PURE insurance application); customizing user interfaces, implementing a web application for customers to buy insurance online driving a significant increase in revenues.
• Automated and improved JNGI's web portal for Insurance Brokers by developing a drag/drop file upload feature to minimize omissions, duplications and data entry, with reporting capabilities and integrating document management process to improve efficiency.

2016
• Modified features of the Bordereaux Written Premium Import tool; extracting data from Excel files while generating data from validation error log files.

RELEVANT WORK HIGHLIGHTS

• Implemented, upgraded and maintained web applications while performing automation to effect consistency and reliability of functional requirements.
• Managed multiple projects for over 1000 internal and external customers; standardizing solutions to against vulnerabilities and anomalies.
• Oversaw the development of software for one of the longest established of all General Insurance Companies operating in Jamaica; performing analysis, designs, improvements & implementations of new and existing web applications.
• Worked in partnership with a 5-member team to develop the Company's internal portal by implementing UI enhancements and theming.
• Introduced online tools that assisted team members with auto-generated tasks for complex and manual projects; updating / querying flows as required internally and by stakeholders to ensure technical accuracy, completeness and risk mitigation.
• Verified, tested and proposed new concepts, requirements and designs; participated in cross functional collaboration of development, new technologies and frameworks for user-experience and performance improvements.